

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene informacion muy importante sobre su agua potable. Para una copia en español, favor de llamar al sistema de agua (925) 931-5500.

## City of Pleasanton

# BOIL WATER NOTICE

## Boil Your Water Before Drinking or Food Preparation to Avoid Illness

Due to the recent water outage, which occurred on [1/11/24](#), the State Water Resources Control Board, Division of Drinking Water, the Alameda County Health Department, and the City of Pleasanton Water System are advising residents of the affected area of Pleasanton to only use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution to avoid stomach or intestinal illness. The affected area includes:

[Kilkare Road. Sunol, Ca](#)

We will inform you when tests show that water is safe to drink, and you no longer need to boil your water. We anticipate resolving the problem within [24 to 72 hours](#).

If you have questions about other uses of tap water, such as bathing and dish washing, please call your water system or read this guidance: <https://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/What-to-Do-During-a-Boil-Water-Advisory.docx>

### Do not drink the water without boiling it first



- Boil all water for one (1) minute (rolling boil).
- Let water cool before drinking.
- Use boiled or bottled water for drinking, brushing teeth, and food preparation until further notice.
- Boiling water kills bacteria and other organisms in the water.

### If you are unable to boil your water:

#### Household unscented liquid bleach



- For clear water, use 8 drops (1/8 tspn.) of bleach for 1 gallon of water. For cloudy water, filter through a clean cloth and use 16 drops (1/4 tspn.) of bleach for 1 gallon of water.
- Mix well. Allow to stand for 30 minutes before using.
- Water may taste or smell like chlorine. This means disinfection has occurred.

#### Water disinfection tablets



- Please follow the manufacturer's instructions.

If you are concerned about your health or the health of a family member, contact your health care provider or [Alameda County Public Health Department](#).

### For more information, call:

**Water Utility contact:** [Pleasanton Customer Service Center](#), (925) 931-5500

**State Water Resources Control Board District Office:** (510) 620-3474

**Local Environmental Health Jurisdiction:** [Alameda County](#) at (510) 267-8000

Please share or post this information with others who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.