WATER METER REPLACEMENT PROJECT

NEW WATER METERS ARE ON THE WAY

The City of Pleasanton is committed to providing safe, reliable water service to our community. In November, the City will begin replacing more than 22,000 water meters at homes and businesses across its service area. Work is expected to continue through 2027.

Why Are New Water Meters Needed?

Pleasanton's existing water meters are nearing the end of their useful life. The new water meters will improve service reliability, enable faster leak detection, maintain accurate billing, and help the City meet its water conservation and drought preparedness goals.



City Installation Partner

CONCORD UTILITY SERVICES

What to Expect

You will receive a letter before the City's contractor, Concord Utility Services, installs your new water meter. Crews will arrive in marked vehicles and carry appropriate identification. You do not need to be home at the time, and there should be minimal interruption to your water service during installation.

Stay Connected to Your Water Use

Pleasanton's new water meters will continue to use advanced metering technology that automatically collects water usage throughout the day. Through the MyWater Pleasanton mobile app and the City's online customer portal, you can view hourly water use, track usage over time, and receive alerts about unusual water use that may indicate a leak.

LEARN MORE

Scan the QR code to learn more about the Water Meter Replacement Project.

Questions? Visit CityofPleasantonCA.gov/Water Meters

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