

1. How can I schedule a tour of Gingerbread Preschool?

Please call us at (925) 931-3430 or send an email to gingerbread@cityofpleasantonca.gov to request a tour. We offer tours between 9-10:45 am and 1-3pm on school days. Parents and potential students are welcome.

2. How can I register my child for a class at Gingerbread Preschool?

Please call our office at (925) 931-3430 for class availability for the current school year. The City of Pleasanton requires you to have an account with us to register for programs. To register, please visit www.pleasantonfun.com to create an account for yourself (parent or guardian) and then add your child as a member of your family. Please note online registration is only available between April – August. Please call the office if you wish to register during the school year.

3. How old does my child have to be to join Gingerbread Preschool?

We offer classes for 2 year olds, 3 year olds and 4 year olds as well as Parent & Me classes. In order to be eligible for a specific age group your child must be that age by September 2nd at the start of our school year.

- 2's – turned 2 years old on or before 9/2/20
- 3's – turned 3 years old on or before 9/2/20 or 12/2/20 (depending on class time)
- 4's – turned 4 years old on or before 9/2/20 or 12/2/20 (depending on class time)

Parent & Me class are offered for children aged 21months – 3 years and a parent is required to attend/participate in the class.

4. Are there any exceptions to the age cut-off dates?

Children must be the minimum age by the first day of class as shown above – no exceptions.

5. If my child turns a year older during the school year can s/he switch to the older class?

No, we do not switch children to the next age group class when they have a birthday mid-year. Please refer to the age requirements listed above.

6. Does my child have to be completely potty-trained?

Our policy reflects what is developmentally appropriate for our students.

- 2's - Children are not required to be potty trained for the 2-year-old class. The teachers will assist with diaper changes and potty training. A diapering contract is required.
- 3's - Children must be potty proficient for our 3 year old class. This means that a child can still be in the process of potty training and can wear Pull-Ups to class. However, if a child wearing a Pull-Up has wet themselves our teachers do NOT change them. If a child wearing a Pull-Up has a bowel movement a parent will be called and asked to come and change their Pull-Up.
- 4's - Children MUST be potty-trained by the first day of the program in order to stay in the class. If a child is not potty-trained, they will have to withdraw from the class. There is absolutely no Pull-Ups allowed in the 4 yr. old class.

7. Do you offer sibling discounts?

Unfortunately, we do not offer sibling discounts.

8. Do you offer make-up options or refunds for missed classes?

If a child misses a class we do not offer make-up classes nor do we offer refunds.

9. Can my child register for and/or attend more than one class per session at Gingerbread?

No, children can only register for one class per session. Gingerbread Preschool is a recreational program with a licensing exemption that allows children to attend for a maximum of 12 hours/week.

10. The class already started, how can I register?

Please call our front desk at (925)931-3430 in inquire about space once the school year has begun.

11. What documents do I need for the first day of class?

Gingerbread Preschool requires that we have a completed Emergency Form/Program Waiver and a copy of your child's immunizations.

12. How does the wait list work?

If a class is full, parents have the option of adding their child to a wait list. Our waitlist is limited to 50 children. When a space in a class becomes available our registration staff will contact participants from the wait list in numeric order. Once a family is offered a space in a class you must respond within 24 hours to confirm the space. If no response is received within 24 hours after an offer is extended then the registration staff will move to the next child on the waitlist. The waitlist remains in place for one school year. A new waitlist will be generated for each class at registration of each new school year.

13. Is there a dress code at Gingerbread Preschool?

Gingerbread Preschool is a Learn Thru Play preschool. We encourage children to come to school wearing clothes that they can get dirty and that are easy to maneuver on their own in the restroom. All children are required to wear closed-toed shoes.

14. What happens if I miss Priority Registration?

Priority Registration is not available online. Only participants currently enrolled at Gingerbread receive Priority Registration for the next school year. If parents miss the Priority Registration time period a child will be eligible to enroll in a class during Open Enrollment. No exceptions will be made.

15. What education do Gingerbread Teachers have?

All Gingerbread Teachers are required to have a minimum of 12 ECE units in Early Childhood Education. All Gingerbread staff (Teachers and Assistants) have completed a DOJ background check (fingerprinting), TB test, and are First Aid/CPR Certified

16. Do parents have to participate or help in the classroom?

We are not a Co-Op Preschool so parents do not stay or work in our classrooms. Parents participate in our Parent & Me class only. Parents/Guardians who wish to get involved with the preschool may do so through our Friends of Gingerbread (FOG) parent board.

17. What is the ratio of students to teachers?

Our 2-year-old program provides a ratio of one (1) staff to four (4) children 1:4. Our 3-year-old and 4-year-old programs provide a ratio of one (1) staff to every eight (8) children 1:8.

18. What is your Federal Tax ID number?

Tax ID #94-6000397.