



PRESS RELEASE

FOR IMMEDIATE RELEASE

May 26, 2017

Contact: City of Pleasanton
Becky Hopkins
925-931-5346
BHopkins@cityofpleasantonca.gov

LAVTA/Wheels
Christy Wegener
925-455-7560
cwegener@lavta.org

COMMUNITY FEEDBACK NEEDED ON PARATRANSIT SURVEY *Mobility Forward: Tri-Valley Paratransit Study*

Pleasanton, Calif. —The City of Pleasanton and Livermore Amador Valley Transportation Authority (LAVTA)/Wheels are pleased to announce the launch of a brand new study and are looking for community feedback. The **Mobility Forward: Tri-Valley Paratransit Study** will focus on improving paratransit services for older adults, as well as people with disabilities living in the Tri-Valley area.

Paratransit services are currently operated by the City of Pleasanton and LAVTA/Wheels, and the agencies have created this partnership to ensure Tri-Valley residents continue to have access to services and other amenities, especially as the population of older adults grows.

Residents of Dublin, Livermore, Pleasanton and Sunol — especially older adults and people with disabilities — are encouraged to complete a brief survey about where and how they travel, and improvements they believe are needed for transit access in the Tri-Valley. The survey will take

most participants no more than 5-7 minutes to complete. Feedback from the survey will inform the **Mobility Forward: Tri-Valley Paratransit Study** and be reflective of the Tri-Valley's current needs, while supporting potential future growth. The names of five survey participants will be drawn at random for a \$50 Visa gift card.

The survey, available in English, Spanish, and Traditional Chinese is online at www.trivalleysurvey.info until June 15, 2017.

The Spanish language survey may be accessed directly at esp.trivalleysurvey.info

The Chinese language survey may be accessed directly at chi.trivalleysurvey.info

Christy Wegener, Director of Planning and Operations at LAVTA said “Staff from LAVTA and the City of Pleasanton have been working together for over a year planning this study. It is exciting to see the public input portion of the study begin.” Becky Hopkins, Community Services Manager with the City of Pleasanton shared “The survey is only one element of the study that will evaluate paratransit services. It will also include a review of travel patterns, service gaps, community priorities, service delivery models, and develop recommendations for improvements.”

Community members will also be invited to a series of community forums in June to discuss priorities for paratransit. Based on the findings from the study, a series of paratransit service alternatives will be developed, and a preferred administrative, funding and service approach will be proposed.

For more information, visit the website at <http://www.wheelsbus.com/mobility-forward-tri-valley-paratransit-assessment-study/> or contact Becky Hopkins at bhopkins@cityofpleasantonca.gov, 925-931-5346 or Christy Wegener at cwegener@lavta.org, 925-455-7560. To reach the consulting team, contact Joey Goldman at jgoldman@nelsonnygaard.com at 415-284-1544.