



Dolores Bengtson Aquatic Center Pool Rules

GENERAL SAFETY RULES:

- No one is allowed in the pool area unless a lifeguard is on duty
- Children under 10 years must be accompanied and closely supervised by a responsible adult (16 years or older)
- Children ages 5 years and younger must be within arm's reach of a parent or guardian at all times
- Be aware of pool depths at all times. Stay in water depth appropriate to your ability
- No water wings/arm floats allowed. Life jackets must be US Coast Guard Approved
- No diving in the shallow pools. Diving permitted only in diving well, only from the diving boards
- No running. No shoving, pushing or general horseplay on decks
- No jumping backwards into any pools
- Do not call for help unless it's necessary
- No prolonged underwater breath holding
- The City of Pleasanton is not responsible for lost or stolen items. Do not bring valuables to the facility
- Spectator fees apply to all who plan to stay within the facility
- No children of the opposite gender over the age of 5 permitted in the respective locker rooms.

GENERAL HEALTH RULES:

- A swim diaper is required for all incontinent individuals, or those who are not toilet trained
- Patrons are encouraged to shower before entering pools. No playing in the showers
- Persons with diarrhea and persons who have had diarrhea within the prior 14 days shall not enter the pool water
- Proper bathing attire is required, street clothes in place of a swimsuit is prohibited
- Patrons with bandages, open wounds, sores, or infections will not be allowed into the pools
- No spitting on the decks, in the water, or in the restrooms. Do not drink the pool water
- No eating, drinking, or chewing gum inside the pools
- No food or gum inside the locker rooms.

PROHIBITED CONDUCT:

- No glass, alcoholic beverages, drugs, or persons under the influence allowed in the facility
- Use of tobacco products or devices is prohibited within the facility. No smoking or vaping is allowed within the surrounding park or the parking lot
- No selling, using, possessing, giving away, or being under the influence of alcohol or illegal drugs at any times while in the facility

- No cell phones, Go Pros, or any other cameras allowed in the water and locker room. Pictures may not be taken at any time inside of the locker rooms
- No person shall possess a weapon, air gun, bow and arrows, firecrackers, bombs, torpedoes, rockets or any other type of fireworks or pyrotechnics
- No abusive, threatening, obscene, harassing, or insulting language or behavior towards staff or other participants
- No engaging in any activity that is disruptive to participants or staff at any time
- No engaging in any activity that causes damage to City property or equipment.

LAP SWIM RULES:

- Personal coaching is prohibited
- Swimmers must be able to swim the length of the pool without stopping
- No diving
- Please be courteous and responsive if asked to move lanes by the lifeguards
- Lane sharing and circle swimming is required if all lanes are full. If you are unwilling to share when asked, please leave the pool, and return when a lane is vacant
 - If there are 3 or more people in a lane, everyone in the lane must circle swim counterclockwise
 - The arriving swimmer should notify the current swimmer(s) in a lane of their presence, by sitting with their legs in the water or standing at the lane until the current swimmer is aware of the arriving swimmer
 - When resting on a wall, move to the corners of the lane to allow other swimmers room to turn easily
 - When passing another swimmer, wait until you reach the wall to avoid mid-lane collisions. Tap the foot of the swimmer in front of you to indicate that you wish to pass. The swimmer being passed should wait on the wall for the passing swimmer.

WATERSLIDE RULES:

- Patrons must be 48 inches tall, and able to ride the slide by themselves without assistance
- Patrons must have beginner level swimming skills
- Pregnant women and persons with heart conditions or back trouble should not go down the slide
- Food or beverages are not allowed on the slide tower
- Eyeglasses must be securely fixed to the patron with a head strap or held in hand
- Jewelry or swimwear with exposed zippers, buckles, rivets, or metal ornamentation is not permitted
- Patrons must wait for the lifeguard's start signal before beginning to go down the slide
- Only 1 patron permitted on slide flume at a time
- Do not run, dive, stand, kneel, rotate, or stop on the slide. Never form chains
- Slide must be ridden feet first; lying on your back to go faster, sitting position to go slower
- Always keep arms and hands inside the flume
- At the end of the slide, obey the lifeguard and exit quickly. Do not block the end of the slide
- No swimming or flotation devices are allowed in the splash-down area
- Patron's weight must not exceed 300 pounds.

DIVING SAFETY RULES:

- No double bouncing on the diving boards
- No jumping backwards, gainers, or spinning off the diving boards
- No life jackets shall be worn jumping off the diving boards
- One person at a time on diving boards; one person at a time on ladders
- Do not dive until diving area is clear and all persons have reached the side
- Swim to the nearest ladder at completion of dive; never swim under a diving board
- Dives/divers determined by staff to be unsafe may be denied use of the diving well
- Fulcrum should always be at its most forward position.

ENFORCEMENT PROCEDURES:

To be fair and equitable in the application of Aquatic Center Pool Rules, once it has been determined that any of the above rules have been violated by a participant, renter, or user group (collectively "Persons"), the aquatics staff shall follow the following procedures:

I. In the event of a first time, minor infraction

Persons will be warned once and may be asked to leave if the unacceptable behavior continues. Repeated or significant violations may result in suspension from aquatics privileges and property, including being required to leave the aquatic center that day or for multiple days depending on the severity of the offense.

II. Dangerous, destructive, threatening conduct

Any Persons displaying dangerous, destructive, threatening conduct or behavior may have their aquatics privileges suspended immediately and without warning, including being required to leave the aquatic center and property. If the safety of the other participants or staff is in jeopardy, staff may immediately call the police.

III. Trespass

If Persons refuse to leave the aquatic center and property after being so directed by aquatics staff, the Persons will be considered trespassing and may be removed by the police.

IV. Suspension

Violations of these rules, and any other illegal activity, may result in immediate removal from the aquatic center and property, suspension of aquatics privileges and criminal prosecution or other legal action.

Notice of any suspension will be mailed by certified mail to the last known address of the Person, or in the case of a minor, their parents or guardians.

V. Appeals

Appeal of any suspension may be made in writing to the Library and Recreation Director within in fifteen (15) days of the date of the notice of suspension. Such written appeal should include facts that may justify rescinding or reducing the suspension. Such written appeal should be delivered to the library at 400 Old Bernal Avenue, Pleasanton, CA 94566 or mailed to P.O. Box 520, Pleasanton, CA 94566. The Library and Recreation Director shall consider any written appeal, may ask the Persons for supplemental written information, may request information from aquatics staff, and will issue a written determination within twenty (20) days of receipt of the appeal (or receipt of any requested supplemental written information.)

During the pendency of any appeal to the Library and Recreation Director, the provisions of the Notice of Suspension shall remain in effect.

The Library and Recreation Director's written determination may be appealed in writing to the City Manager within ten (10) days of the date of the Library and Recreation Director's determination. Such written appeal shall be delivered to the City Manager at 123 Main Street, Pleasanton, CA 94566 or mailed to P.O. Box 520, Pleasanton, CA 94566. Such written appeal should include facts that may justify rescinding or reducing the suspension, and an explanation of why the Library and Recreation Director's determination should be overturned or modified.

During the pendency of any appeal to the City Manager, the written determination of the Library and Recreation Director shall be in effect.

The City Manager, or designee, will review all written information submitted by the Persons, and determine whether the suspension should remain, be modified, or overturned. The City Manager, or designee, will issue a written decision concerning the appeal within twenty (20) business days after the receipt of the appeal. The decision of the City Manager or designee shall be final.

Distribution approved: _____



Gerry Beaudin, City Manager

Established:

Distribution Date: