



LOW-INCOME DISCOUNT APPLICATION

The City currently offers a 30 percent discount on water and sewer rates for residents who qualify as a low-income family (those who qualify for PG&E discounts) The City limits the program to a discount only if the water customer's bi-monthly water consumption is less than or equal to 24 CCF maximum usage. The program is capped at \$425,000 a Fiscal Year and is on a first come first served basis.

Name on Account: _____

Account Number: _____

Service Address: _____

Phone Number: _____

Email Address: _____

Terms and Conditions

- The discount is applied to the Pleasanton's and Zone 7's fixed and variable charges for water, and Pleasanton's fixed charges for sewer
- You must be a full time resident at the address where the discount will be received
- Your water and sewer account must be in good standing. If the account is past due, our customer service representatives can work with you to bring the account current so you'll qualify.
- Discount is ONLY applied for residents that consume 24 CCF or less for each billing period
- You must meet the income requirements of the PG&E CARE program and also be enrolled in the PG&E CARE program.
- The name and address on the PG&E bill must match the name and service location on the City of Pleasanton's water and sewer bill. You must provide the PG&E bill that shows you are enrolled in the PG&E CARE program.
- The applicant must be the primary account holder of the water and sewer account.
- Every fiscal year, the discount may end temporarily if the program runs out of funds before the end of the year. A fiscal year starts on July 1 and ends June 30.

By signing below, you agree with the Terms and Conditions above.

Account Holder Signature: _____ Date: _____

When completed, please submit this application to the Public Works Department at P.O. Box 520, Pleasanton, CA 94566-0802; by email at UtilityDiscount@cityofpleasantonca.gov; or FAX to (925) 931-5595. After your application is received, the City will respond within thirty (30) days. If you have additional questions, please call the City's Customer Service Center at (925) 931-5500.

Office Use Only

Date Received: _____

Approved ____ Pending ____

Date _____