

SEWER RATE UPDATE

Safe, Reliable Service. Responsible Rates.

2026 SEWER RATE STUDY

Learn • Understand • Protect



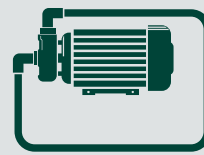
21,015
Service
Connections



6 Million
Gallons Per Day of Dry
Weather Wastewater Flow



15
Operations &
Maintenance Employees



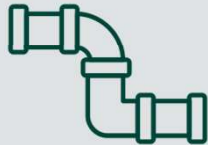
11
Lift
Stations

PLEASANTON'S SEWER SYSTEM

By the Numbers



260
Miles of Gravity
Pipelines



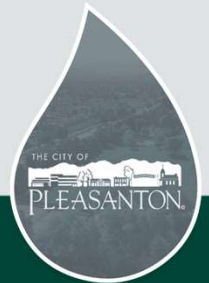
4.9
Miles of Force
Mains

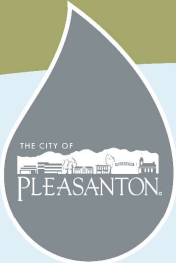


8
Siphons



6,500
Manholes





WHERE DOES OUR WATER GO?

Understanding the city's wastewater and stormwater systems.

WASTEWATER ENTERPRISE

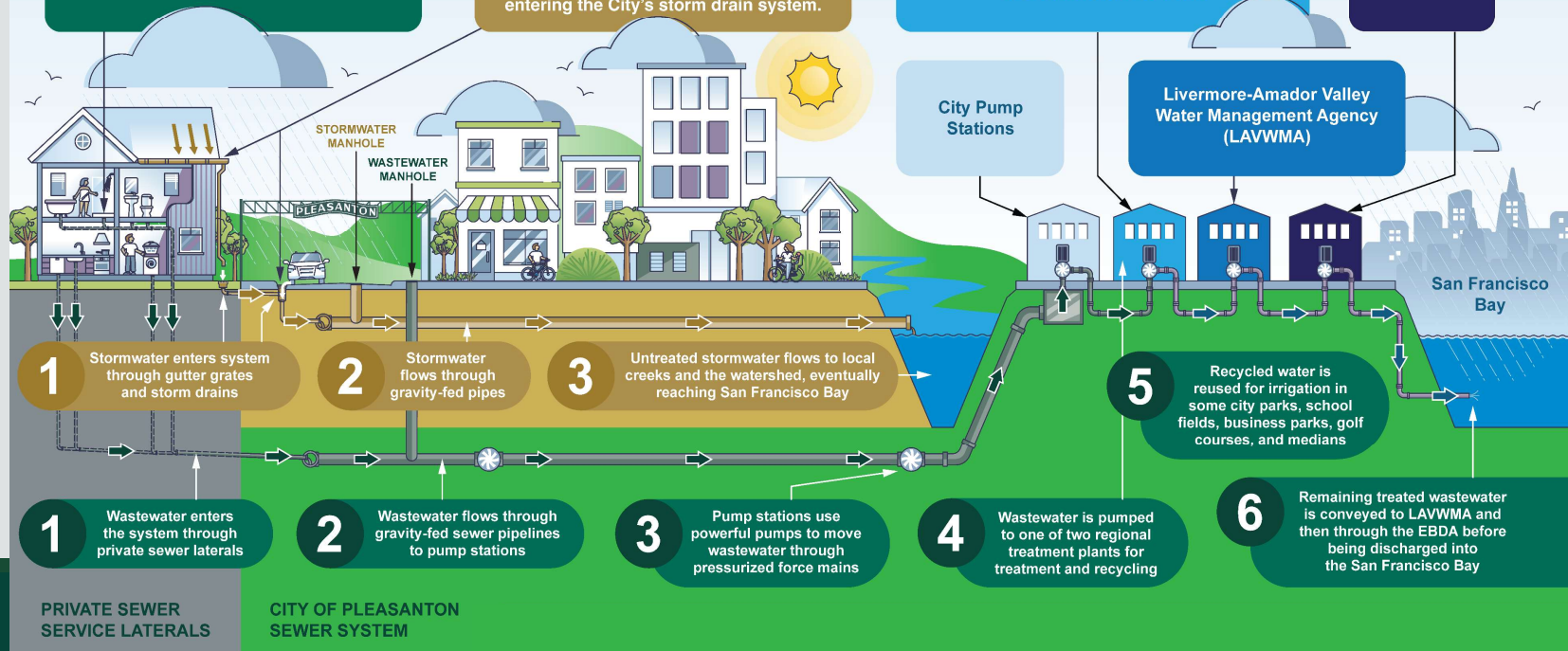
Wastewater originates in homes, offices, factories, and businesses throughout the city

STORMWATER ENTERPRISE

Stormwater includes rainwater that flows over streets, sidewalks, and other surfaces, picking up pollutants along the way before entering the City's storm drain system.

Dublin San Ramon Services District's Regional Wastewater Treatment Facility OR City of Livermore's Water Reclamation Plant

East Bay Discharge Authority (EBDA)



WHAT YOUR SEWER BILL SUPPORTS



- Ongoing operations and staffing.
- Regular maintenance and repairs.
- Capital improvement projects.
- Compliance with State and Federal regulatory requirements.
- Protect public health and the environment.

Sewer rates keep Pleasanton's sanitary system safe, reliable, and operating every day.

WHY ARE RATE CHANGES PROPOSED?

Aging Infrastructure



Pipes, manholes,
lift stations

Rising Costs



Labor, materials,
fuel, energy



Cost-of-Service Principles



Align rates with
current customer use

Regulatory Requirements



State & Federal
mandates



For many years, Pleasanton's sewer rates generally increased only with inflation (CPI)

HISTORY OF CITY SEWER RATES

- **Historical bill increases** have been driven mostly by **regional Treatment Pass-through cost increases**.
- **FY 2021 – FY 2023** → Pleasanton sewer charges unchanged
- **FY 2024 – FY 2027** → Annual CPI-based adjustments only
- **2025– 2026** → SSMP & Capital Improvement Plans approved
- **2026** → First Comprehensive Sewer Rate Study & Sewer System Financial Plan

Pleasanton Sewer Multi-Year Bi-Monthly Bill Impacts (Single Family)	Pleasanton Collection
Prior to FY 2019	\$25.19
FY 2019	\$26.09
FY 2020	\$27.01
FY 2021	\$27.80
FY 2022	\$27.80
FY 2023	\$27.80
FY 2024	\$28.54
FY 2025	\$29.96
FY 2026 (Current)	\$30.77
FY 2027 (CPI Adj.)	\$31.70
FY 2027 (Proposed)	\$57.03
FY 2028 (Proposed)	\$62.74
FY 2029 (Proposed)	\$69.02
FY 2030 (Proposed)	\$75.93

Over the **past seven years**, Pleasanton's residential sewer rates have **increased by only \$5.58**, averaging just **\$0.80 per year**.

RATE SETTING PROCESS

Capital & Financial Planning

Update City's Sewer System Management Plan & Develop Long-Term Capital Plan.

Perform a financial analysis and approve a funding scenario for SSMP and CIP.

Determine the annual revenue rate needed to meet short- and long-term capital needs.

Cost of Service Analysis & Rate Study

Identify current and future costs to provide sewer services.

Allocate costs of the sewer collection system by customer class.

Recommend changes to the rate structure based on cost-of-service principles.



Estimated Completion: July

Prop 218 Process & Rate Adoption

Post the completed rate study online and mail Proposition 218 Notices to all customers.

Host a public hearing to adopt the rates and allow 60 days for written protests and objections.

Adopt sewer rates according to Prop 218 process.

*Estimated Completion:
November*

HOW COSTS ARE ALLOCATED

The total costs for the City's sewer collection system are allocated based on **estimated wastewater flow** by customer class

Residential wastewater flow is estimated based on:

- **Household size** (household density analysis from census data, American Community Survey 2024)
- City-specific indoor water usage in **gallons per capita per day** (51 gpcd)

Non-residential wastewater flow is estimated based on:

- **Actual water usage** data (FY 2025 actuals)
- **Wastewater return factor** based on average winter usage relative to average annual usage

Cost-of-service aligns costs with estimated wastewater contribution by class



WASTEWATER FLOW

Allocation by Customer Class

Customer Class	Est. Wastewater Flow (CCF)	Proposed Cost Allocation	Current Cost Allocation
Residential	1,953,229	76.6%	81.4%
Commercial/Industrial	583,308	22.9%	17.7%
Institutional	12,087	0.5%	0.9%
Total	2,548,624	100.0%	100.0%

Compared to the current allocation, costs shift from Residential and Institutional customers to Commercial/Industrial customers

PROPOSED RATE STRUCTURE CHANGES



Residential

Current:

Multiple Classifications



Proposed:

Align Condo &
Multi-Family Rates



Commercial

Current:

Multiple Collection Rates



Proposed:

Single Collection Rate
for All Uses



Institutional

Current

School Submetering



Proposed:

Maintain
Existing Approach

✓ *Simplify Rate Structure*

✓ *Align with Cost-of-Service Principles*

PROPOSED SEWER RATES - RESIDENTIAL

PROPOSED CITY SEWER RATES - RESIDENTIAL

Bi-Monthly Fixed Residential Charges

Customer Type	Current Rates	FY 2027 Effective Jan. 1	FY 2028 Effective July 1	FY2029 Effective July 1	FY2030 Effective July 1
Single Family	\$31.70	\$57.03	\$62.74	\$69.02	\$75.93
Single Family w/ 2nd Residence	\$48.28	\$96.53	\$106.19	\$116.81	\$128.50
Condo	\$21.77	\$39.51	\$43.47	\$47.82	\$52.61
Multi-Family	\$16.58	\$39.51	\$43.47	\$47.82	\$52.61



SEWER CUSTOMER IMPACTS

Residential

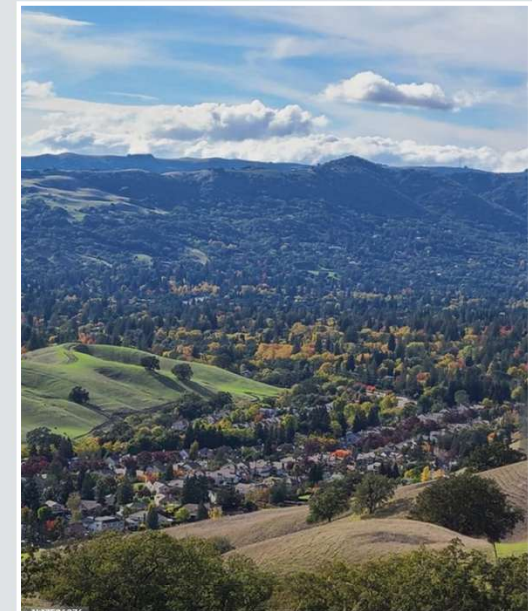
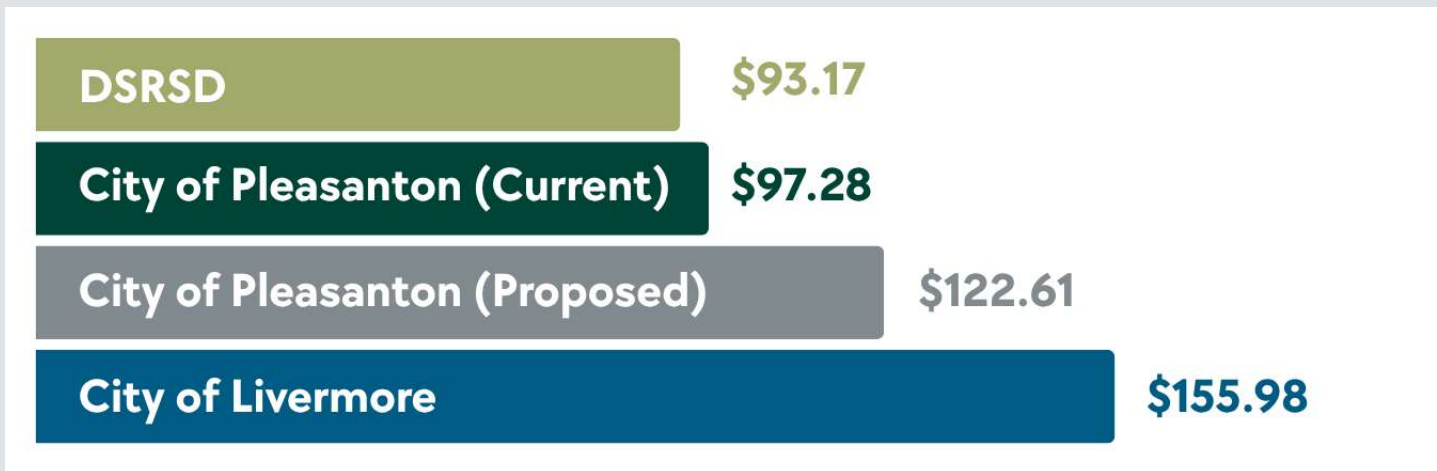
COMBINED BI-MONTHLY SEWER BILL - YEAR 1 (2027) - CITY & TREATMENT CHARGES

Residential Customer Type	Current City Collection Bill	Proposed City Collection Bill	Difference (\$)	Current Combined Bill	Proposed Combined Bill	Difference (\$)
Single Family	\$31.70	\$57.03	\$25.33	\$97.28	\$122.61	\$25.33
Single Family w/ 2nd Residence	\$48.28	\$96.53	\$48.25	\$179.45	\$227.70	\$48.25
Condo	\$21.77	\$39.51	\$17.74	\$72.93	\$90.67	\$17.74
Multi-Family	\$16.58	\$39.51	\$22.93	\$67.74	\$90.67	\$22.93
Ruby Hill Single Family	\$31.70	\$57.03	\$25.33	\$187.68	\$213.01	\$25.33

Collection bill includes City of Pleasanton sewer collection charges only.

Combined bill includes FY 2027 treatment costs.

RATE COMPARISON-SINGLE FAMILY



Combined bill includes FY 2027 treatment costs.

PROPOSED SEWER RATES

Non-Residential

PROPOSED CITY SEWER RATES - COMMERCIAL					
<i>Commercial Variable Charges (\$/CCF). 1 CCF = 748 Gallons</i>					
Customer Type	Current Rates	FY 2027 <i>Effective Jan. 1</i>	FY 2028 <i>Effective July 1</i>	FY2029 <i>Effective July 1</i>	FY2030 <i>Effective July 1</i>
All Commercial/Industrial Customers (Proposed Classifications)					
All Commercial/Industrial Customers		\$4.08	\$4.49	\$4.94	\$5.44
Minimum Charge	\$16.58	\$39.51	\$43.47	\$47.82	\$52.61
Commercial (Current Classifications)					
Auto Steam Cleaning	\$1.79	\$4.08	\$4.49	\$4.94	\$5.44
Bakery	\$1.78	\$4.08	\$4.49	\$4.94	\$5.44
Laundry	\$1.79	\$4.08	\$4.49	\$4.94	\$5.44
Grocery with Disposal	\$1.71	\$4.08	\$4.49	\$4.94	\$5.44
Mortuary	\$2.09	\$4.08	\$4.49	\$4.94	\$5.44
Restaurant, Fast Food	\$1.67	\$4.08	\$4.49	\$4.94	\$5.44
Restaurant, Full Service	\$1.67	\$4.08	\$4.49	\$4.94	\$5.44
All Other	\$1.51	\$4.08	\$4.49	\$4.94	\$5.44

SEWER CUSTOMER IMPACTS

Non-Residential

Commercial, Industrial, and Institutional Customers							
Customer Type	Avg. Use (CCF)	Current City Collection Bill	Proposed City Collection Bill	Difference (\$)	Current Combined Bill	Proposed Combined Bill	Difference (\$)
Auto Steam Cleaning	24	\$42.96	\$97.92	\$54.96	\$260.40	\$315.36	\$54.96
Bakery	221	\$393.38	\$901.68	\$508.30	\$2,395.64	\$2,903.94	\$508.30
Laundry	20	\$35.80	\$81.60	\$45.80	\$111.80	\$157.60	\$45.80
Grocery with Disposal	171	\$292.41	\$697.68	\$405.27	\$1,662.12	\$2,067.39	\$405.27
Mortuary	15	\$31.35	\$61.20	\$29.85	\$151.50	\$181.35	\$29.85
Restaurant, Fast Food	97	\$161.99	\$395.76	\$233.77	\$736.23	\$970.00	\$233.77
Restaurant, Full Service	154	\$257.18	\$628.32	\$371.14	\$1,332.10	\$1,703.24	\$371.14
All Other	94	\$141.94	\$383.52	\$241.58	\$499.14	\$740.72	\$241.58
Schools, Submetered	172	\$251.12	\$349.16	\$98.04	\$904.72	\$1,002.76	\$98.04
Schools, Not Submetered	1,394	\$1,324.30	\$1,226.72	(\$97.58)	\$6,621.50	\$6,523.92	(\$97.58)

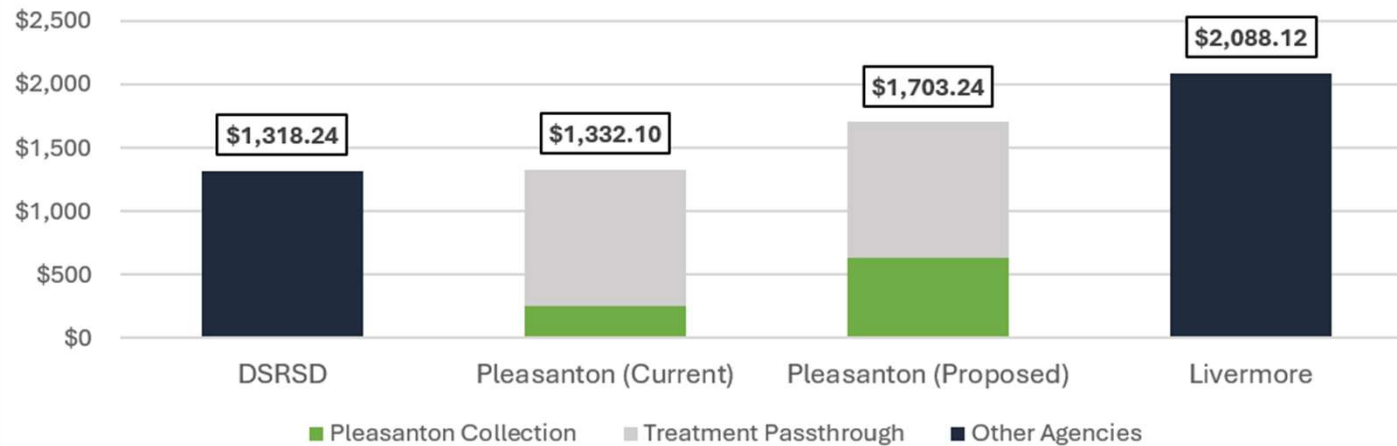
Collection bill includes City of Pleasanton collection charges only

Combined bill includes FY 2027 treatment costs.

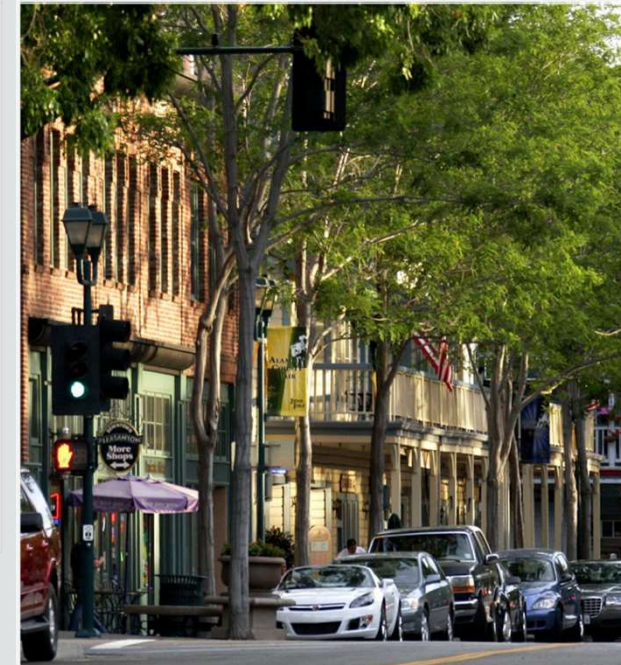
SEWER RATE COMPARISON

Full-Service Restaurant

Sewer Rate Survey (Collection and Treatment) - Restaurant, 154 ccf

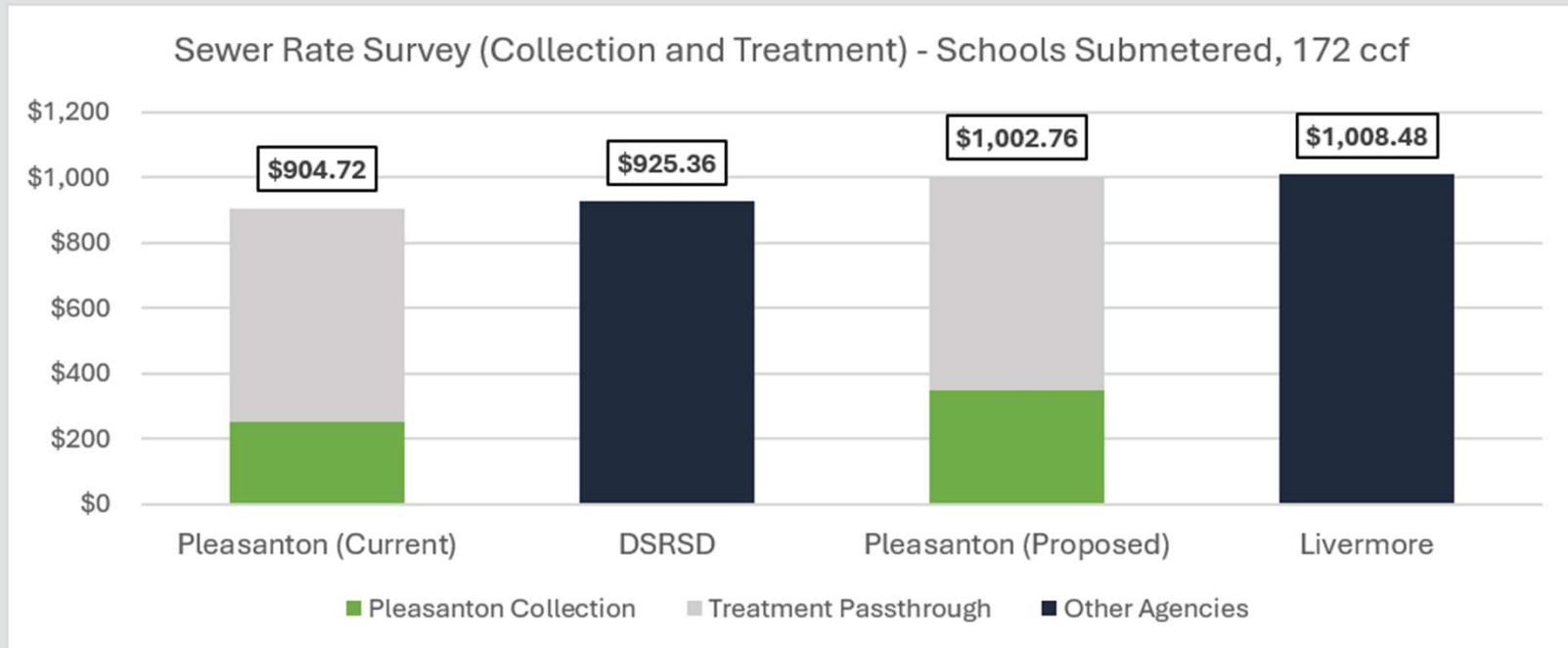


The combined bill includes FY 2027 treatment costs.



SEWER RATE COMPARISON

Schools Submetered



The combined bill includes FY 2027 treatment costs.

UNDERSTANDING YOUR SEWER BILL

CURRENT SEWER BILL

Structure: *Bi-Monthly Fixed Residential Charges*

Charge	Rate
PLEASANTON SEWER FIXED RESIDENTIAL	\$31.70
DSRSD SEWER FIXED RESIDENTIAL	\$65.58
TOTAL	\$97.28

PROPOSED SEWER BILL - YEAR 1 (JAN. 1, 2027)

Structure: *Bi-Monthly Fixed Residential Charges*

Charge	Rate
PLEASANTON SEWER FIXED RESIDENTIAL	\$57.03
DSRSD SEWER FIXED RESIDENTIAL	\$65.58
TOTAL	\$122.61

Residential Customers: Residential sewer charges are billed as a **fixed bi-monthly City rate** and a **fixed treatment charge** from Dublin San Ramon Services District

Residential Customers – Ruby Hill: Residential sewer charges are billed as a **fixed bi-monthly City rate** and a **fixed treatment charge** from the City of Livermore.

Commercial, Industrial, and Institutional Customers: Sewer charges are assessed based on average winter water use and expressed as a variable rate per hundred cubic feet (CCF). **City and Treatment Rates are both variable charges per CCF. Rates vary by commercial use.**

WHAT ARE CONNECTION FEES?

- Connection fees are **one-time charges** for new development to connect to the City's sewer system.
- Establishes **financial equity** between existing and new customers.
- Aligns with the City's intent to ensure **“growth pays for growth.”**
- Fees were reviewed as part of the rate study.



HOW FEES ARE CALCULATED

RECOMMENDED

Buy-In



Existing

New customers contribute to the cost of the existing system

Incremental



Expansion

New customers pay for new infrastructure

Hybrid

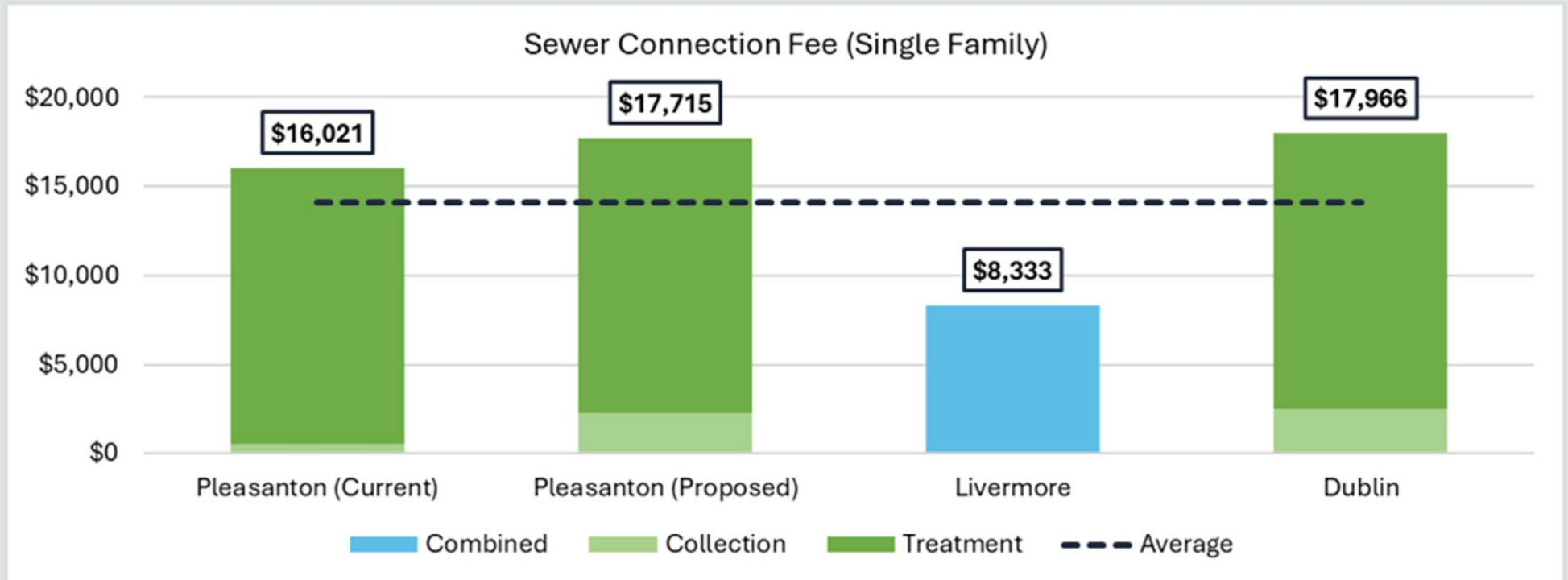


Combination



New customers contribute to both existing and new improvements

Because the City's sewer system has available capacity, new development contributes to infrastructure that existing customers have already funded

SEWER CONNECTION FEE COMPARISON



STAY CONNECTED

- Visit our Sewer Rates website.
- Sign up for the Pleasanton Pipeline e-newsletter
- Follow us on Social Media:  
[@cityofpleasantonca](https://www.instagram.com/cityofpleasantonca)
- Questions? Email us at:
SewerRates@cityofpleasantonca.gov
- Recording of this webinar will be posted online.

Scan for More Info:



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