

Committed to
a safe, secure,

STRONG COMMUNITY





A MESSAGE FROM POLICE CHIEF DAVID SWING

Hi Pleasanton,

Welcome to our 2022 Annual Report. The following pages highlights the work of the past year performed by the women and men of PPD.

I am confident that as you turn the pages on our report, you will find a talented group of highly motivated and well trained public servants who take pride in serving and safeguarding a supportive community.

Throughout the past year, I enjoyed sharing your letters and emails of appreciation and gratitude with our team as they recounted experiences of compassion, empathy and respect shown by our members. The stories continue to inspire and motivate our team to provide excellence in service to you.

Police Chief David Swing

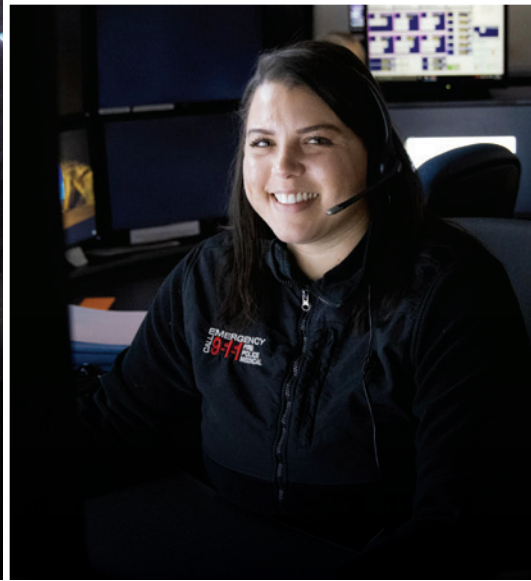




SAFEGUARDING

TABLE OF CONTENTS

Dispatch Unit	4
Records Unit	5
K-9.....	7
Alternate Response To Mental Health	8
Crime Scene Investigations	8
Traffic Unit.....	9
East County Tactical Team	9
Animal Services	10
Community Services.....	10



SERVING

DISPATCH UNIT

The Communications Center is staffed by 15 dispatchers who serve as the vital communication link between citizens and emergency services.

In 2022, our dispatchers handled over 98,000 phone calls in the center.

Keeping in line with our department's vision to be a model of excellence, the Communications Center implemented a quality assurance program in the beginning of 2022. Our dispatch supervisors analyze data from our CAD, phone, and radio systems to ensure we provide exceptional service to our community and officers.

Our Communications Center receives ongoing critical incident and FEMA natural disaster training as well as stay current with technology and databases that help them prepare and coordinate various critical incidents. On June 23, 2022, their training was put to the test when a large fire on the Pleasanton Ridge near Golden Eagle Estates occurred. Dispatchers immediately deployed officers to assist with evacuation efforts and coordinate with multiple law enforcement and fire services allied agencies. Dispatchers fielded 363 phone calls during this incident. They were also in communication with colleagues from City of Pleasanton Streets Division and Library and Recreation, who assisted with road closures and facilitated accommodations for fire evacuees. The joint collaboration allowed dispatchers to focus on issuing communications of road closures and evacuation information to the public. This reflects the amazing teamwork, multi-tasking skills and remarkable coordination efforts that our Dispatchers demonstrate daily.



RECORDS UNIT

When our community arrives at the police department, they are welcomed by our records staff.

In 2022, they processed over 5000 reports.

In effort to increase efficiency of the unit, they transferred hundreds of cases and citations to an electronic format reducing the amount of paper documents. Additionally, they launched the ability to accept police and traffic report requests online via the police department's website.

POLICE ACTIVITY	2018-2021 AVERAGE	2022
Traffic Stop	11,258	11,727
Patrol Check	7,083	7,083
Alarm	3,309	2,327
Suspicious Vehicle	2,182	1,936
Suspicious Person	2,190	944
Animal Call	1,838	1,373
Parking Complaint	1,738	1,577
Disturbance	1,743	1,484
Welfare Check	1,628	1,542
Pedestrian Stop	1,198	1,962

AN OVERVIEW OF POLICE INCIDENTS IN 2022

POLICE INCIDENTS



↑ 0.13%
Increase in 2022

SELF-INITIATED INCIDENTS



↓ 14.8%
Decrease in 2022

REQUESTS FOR SERVICE



↑ 11.41%
Increase in 2022

POLICE RESPONSE TIMES

■ Emergency ■ Non Emergency





TRAINING

K-9

New to the K-9 team is a 2-year-old Belgian Malinois/German Shepherd, Koda. Koda is partners with Officer James Boland, and together, they successfully completed basic handler school allowing Koda to be used in a patrol setting.

In November, K9 Koda successfully became narcotics certified and can now be used to assist officers in locating illegal substances.

During the year, the police canine teams were deployed 22 times. They continued to focus on bi-monthly maintenance training, which were scenario-based exercises with an emphasis on de-escalation and the appropriate use of the K-9 as a force option.

The K-9 team participated in National Night Out by greeting residents in several neighborhoods, and they attended the Western States Police Canine Association Annual Conference. The conference was made up of realistic, scenario based training with handler teams as well as classroom presentations covering topics such as odor and scent theory and liability.

Officer Cerri and K9 Khaleesi assisted CHP after they were in pursuit of a stolen vehicle on I-680. CHP deployed spike strips which deflated the vehicles tires and caused it to exit into Pleasanton off of Bernal Ave. Officer Cerri and K9 Khaleesi were called to the scene to assist in conducting a high-risk vehicle stop. Through the use of announcements, barking and de-escalation, the suspect surrendered and was taken into custody.

Officer Martens and K9 Matsjo responded to a call out to assist SWAT in serving an arrest/search warrant for suspect wanted for an assault with a deadly weapon. K9 Matsjo searched the apartment prior to SWAT personnel entering. In late December, Pleasanton Police Department celebrated K9 Matsjo's retirement.



PROTECTING

ALTERNATE RESPONSE TO MENTAL HEALTH

Recognizing the need to expand and continuously improve the level of service provided to our community, the City of Pleasanton and the Police Department developed the Alternative Response to Mental Health Unit. This unit aims to reduce interactions between uniformed police personnel and individuals experiencing non-criminal incidents of mental health crisis. This two-year pilot program which began in 2022, partners licensed mental health clinicians from Bonita House Inc. with non-uniformed officers who have received advanced training in areas of crisis intervention and de-escalation.

The unit responds to calls for service received through the 911 and 988 system, which are triaged to determine the needs of the caller and the appropriate resource required. Alternative response calls for service may include welfare checks, mental health evaluations, suicide attempts, and community disturbances. Due to the prevalence of various mental health disorders among our unhoused community, this unit will expand services to city's unhoused population by providing increased access to clinical services.

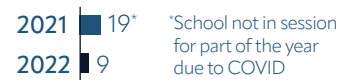
In 2022, the Alternative Response to Mental Health Unit responded to approximately 846 calls for service and were able to connect 85 community members with additional resources aimed to support those dealing with mental health issues or experiencing homelessness. Over the

last year, the ARMH unit contributed to a 50% reduction in the utilization of emergency psychiatric detentions by PPD, and a 52% reduction of psychiatric detentions on PUSD campuses.

Total 5150 Holds By PPD



Total 5150 Holds From schools



*School not in session for part of the year due to COVID

CRIME SCENE INVESTIGATIONS

The newly implemented Crime Scene Investigations Team (CSIT), which was created to provide the highest quality support to our community and department by conducting thorough crime scene investigations and reconstruction using modern technology and methods. CSIT supports the department by responding to both major and complex crime scenes to process, collect, and document evidence which will likely result in a higher clearance rate. CSIT will stay up to date with modern technology and techniques.



TRAFFIC UNIT

The Traffic Unit's primary function is to reduce injury collisions within the city. This is accomplished through community education, engineering of our roadways, and enforcement of the traffic laws. The unit responds to areas throughout the city where a high volume of collisions occur and to address citizen complaints. The unit traditionally assists Foothill, Amador, and Village High Schools with administering the Every 15 Minutes, an extensive program designed to help deter underage drinking and driving. In 2022, the Traffic Unit assisted Amador High School planning and facilitation of their program, and they are already working with students and staff at Foothill High School for 2023. The unit is particularly focused on traffic safety near schools during pickup and drop off times and have dedicated a substantial number of hours towards the endeavor. The unit also participates in the City's Bicycles, Pedestrian, and Trails committee which meets monthly with community members to discuss issues specific to those groups.

CITATIONS	2019-2021 AVERAGE	2022
Mover	2,422	909
Courtesy	2,110	921
Fix-its	573	387
Total	5,105	2217

EAST COUNTY TACTICAL TEAM

In 2022, the East County Tactical Team responded to barricaded subjects and performed high-risk warrant service. In May, the team responded to an incident where a man had entered the home of his ex-wife and began shooting inside the home. The team evacuated one resident using the department's armored rescue vehicle and conducted an extended operation to apprehend the suspect. Using drones and robots from the Alameda County Sheriff's Office, the team safely located and apprehended the suspect hiding in a closet.

The team continues to improve safety for officers, suspects and the public through use of technology.



INSPIRING

ANIMAL SERVICES

Animal Services Officer Frankie Ayers, and other patrol members responded to well over 1200 animal-related calls for service in 2022. These calls ranged from injured or orphaned wildlife, reuniting lost pets with their families, welfare checks and investigating reports of animal abuse and neglect. In one case that gained national attention, ASO Ayers tracked down a piglet, which was sadly abandoned in Pleasanton and brought it to the local rescue. [#BringBaconHome](#)

Officer Ayers also works closely with neighboring police agencies and CA fish and wildlife. She is also a proud member of the Alameda County Animal Cruelty Task Force.

One of her favorite calls of 2022 was assisting a neighboring agency rescue 52 dogs from a hoarding situation.

COMMUNITY SERVICES

This is the first full year the Memorandum of Understanding (MOU) with the Pleasanton Unified School District (PUSD) for the School Resource Officer (SRO) program since being signed in November 2021. The MOU recommended joint training for officers and school staff. In July, the police department hosted a two-day training for school administration, campus supervisors, SROs, and other school personnel. Some of the topics included the rights of the school and police personnel, search and seizure laws, drug recognition, gang intervention, and current case law for school administrators to discuss best practices when working in a school environment.

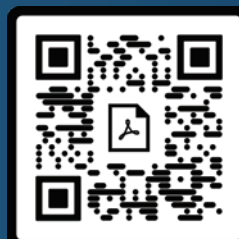


Joining SRO Rich Trovao at the schools, we welcomed Officer Nikki Olah. Officer Olah is the dedicated SRO for Amador Valley High School, Village High School, and Pleasanton Middle School. Our SROs work in collaboration with school staff and students to ensure campus safety.

Some highlights of our community outreach include Cone with a Cop, Starlight Ball, National Night Out, Shop with a Cop, and more.

LOOKING AHEAD

In 2022, Pleasanton Police Department welcomed eight new members, and is actively hiring new officers. In addition, we're excited to launch our cadet program, which is a paid opportunity for college students to receive training and experience while assisting our officers on patrol.



SCAN ME

Check out the results from our community survey conducted by Godbe Research.



SUPPORTING

4833 Bernal Avenue
P.O. Box 909
Pleasanton, CA 94566
(925) 931-5100
www.cityofpleasantonca.gov



Follow us on Twitter
[@pleasantonpd](https://twitter.com/pleasantonpd)



Like us on Facebook at
facebook.com/PleasantonPoliceCA



Follow us on Instagram
[@pleasantonpd](https://www.instagram.com/pleasantonpd)

Join our supportive
community. Apply today.



www.pleasantonpd.org

PLEASANTON POLICE DEPARTMENT
ANNUAL REPORT 2022

