



IT'S OUR HONOR







Pleasanton Police Department

ANNUAL REPORT | 2020

WE'RE PROUD TO SERVE

Though 2020 had its challenges, we remain resilient and continue to demonstrate our commitment to our community.

**WE ARE BETTER
TOGETHER.**





A Message From Chief Of Police David Swing

Hi Pleasanton,

Welcome to our Annual Report for 2020—a year like no other. In the following pages, we hope to provide a snapshot of our experience over the past year and how, as members of our diverse community, we all came together.

We recognize that enjoying our town looked very different this year. In our collective effort to stay safe, with the adoption of face coverings, social distancing and virtual gatherings, we also experienced the fun of outdoor dining, the closeness of more family time, and a reduction in overall crime. This shared experience and the strength of our community partnerships make Pleasanton a safe and welcoming place for all to enjoy.

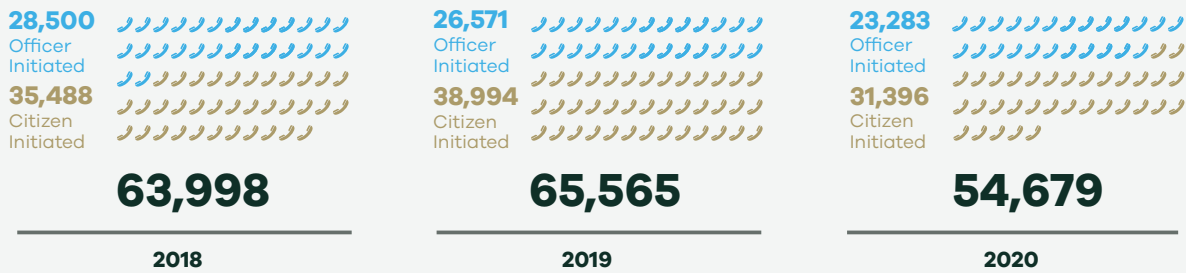
While this year was not what any of us expected, our department's mission remained the same:

servicing our community with honor. Looking to 2021, we eagerly await the opportunity to reconnect with you in person and hope to do so in some familiar ways. Alongside our dedicated professionals at Pleasanton Police Department, I am excited about what the future holds for us all.

While this year was not what any of us expected, our department's mission remained the same: serving our community with honor.

Though the pandemic is not over, we are making progress. We will all get through this and be Better Together!

CALLS FOR SERVICE



RESPONSE TIMES



RESPONDING TO EMERGENCIES DURING A PANDEMIC

On March 17, 2020, the City of Pleasanton activated the Emergency Operations Center in response to the COVID-19 state of emergency declared by Alameda County and the Governor of California. At the direction of the Alameda County Public Health Officer, the City complied with shelter in place orders and implemented the recommended policies and procedures to mitigate the impact of the pandemic to employees and the community.

As our community grappled with the initial uncertainties of COVID-19, our lobby doors stayed open, while our patrol officers and dispatchers continued responding to all emergencies. Dedicated and undeterred, our officers kept a watchful eye as dispatchers handled a spike in COVID-19-related calls.

With every new health order and an unprecedented curfew order, our staff remained adaptive. At the station, staff conducted a pre-shift self-administered health screening consisting of a temperature check, hand sanitization, and a COVID-19 questionnaire. Our police department proactively adopted an “educate and inform” approach for residents and business owners to reduce exposure and community spread.

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PLEASANTON PD BUDGET 2019-2020	PERSONNEL	NON PERSONNEL	TOTAL BY UNIT	%
Admin	\$1,942,012	\$1,143,112	\$3,085,124	10.4%
Support Services	\$3,389,817	\$167,000	\$3,556,817	12%
Operations	\$12,475,169	\$1,034,095	\$13,509,264	45.6%
Investigations	\$5,987,493	\$348,300	\$6,335,793	21.4%
Special OPS/Traffic	\$2,300,184	\$475,022	\$2,775,206	9.4%
Animal Services	\$146,185	\$218,644	\$364,829	1.2%
	\$26,240,860	\$3,386,173	\$29,627,033	100%

Collaborating With Our Community And Neighboring Agencies

For the Pleasanton Police Department, like the rest of the world, 2020 started like any other year. We hosted community events such as Coffee with a Cop, held K-9 demonstrations, and collaborated with local high schools to present the Every 15 Minutes anti-DUI program. We also kicked off our 28th year of Citizens' Academy, where we introduced dozens of Pleasanton residents to the inner workings of our department.

When we entered a statewide pandemic lockdown, our community members helped us stay ready. Thanks to community members and vendors, we were able to quickly distribute protective gear and supplies to our staff. The personal protective equipment (PPE) provided to employees included N95 surgical masks, eye protection, hand sanitizer and wipes, nitrile gloves, and disposable PPE suits. On top of this, PPE kits were assembled and

placed in each patrol vehicle. Our community's contributions were critical to maintaining our 24/7 operations.

During Pleasanton's historic series of protests and car rallies, our officers worked with organizers to ensure the events were safe. Neighboring agencies such as Alameda County Sheriff's Office, Dublin Police Services, Livermore Police Department, and California Highway Patrol are credited for their active support as hundreds of citizens exercised their First Amendment rights.



HELPING PLEASANTON'S UNHOUSED INDIVIDUALS

In response to the growing unhoused population in Pleasanton, we established and introduced two full-time liaison officers who are dedicated to working closely with unhoused individuals. Their primary function is not enforcement, but rather to serve as advocates for the Pleasanton's unhoused and for the expansion of service agencies in our community.

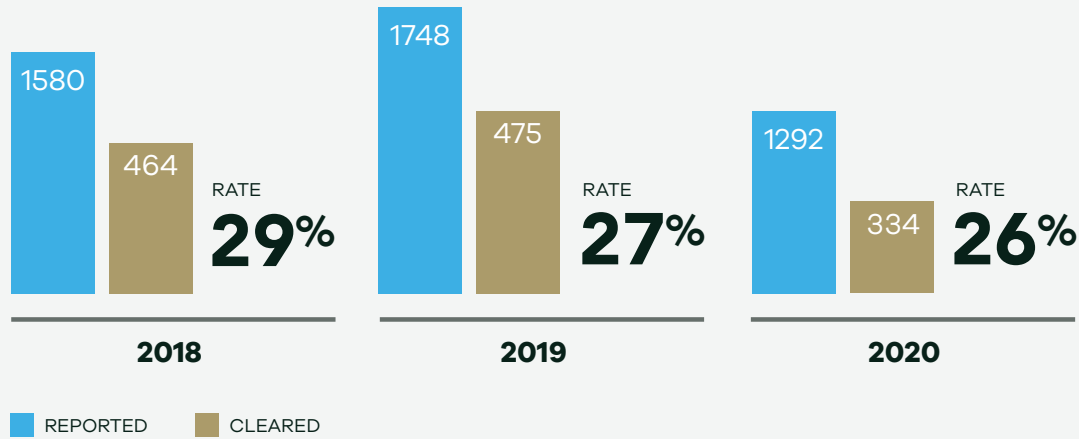
Our homeless liaison officers worked in collaboration with other City departments and local service providers to find appropriate housing opportunities. With their support, approximately 20 unhoused individuals have found temporary or permanent housing. Many of these housing opportunities were generated due to the COVID-19 emergency, which heightened the

need to house our most vulnerable population with medical conditions. In addition, our animal services officer provided resources for the pets of our unhoused community during the pandemic.

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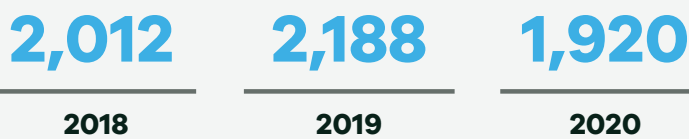
Our homeless liaison officers continue to build relationships and collaborate with service providers with the aim of achieving even greater success on behalf of the unhoused community.

CRIMES



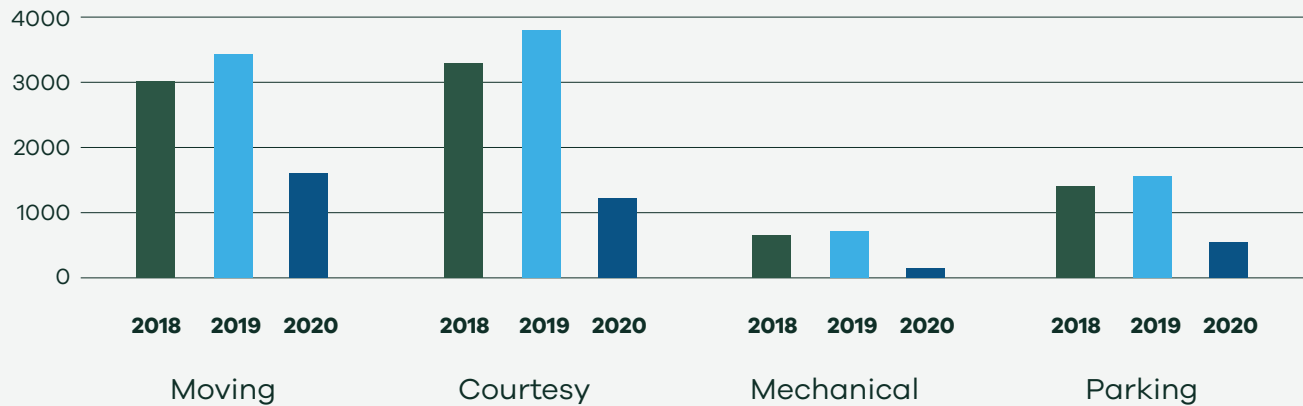
- Homicide
- RAPE
- Aggravated Assault
- Robbery
- Burglary
- Larceny Theft
- Grand Theft Auto
- Arson

OTHER CRIMES AND OFFENSES



- Child Abuse
- DUI
- Drunk In Public
- Domestic Violence
- Fraud/Forgery
- Identity Theft
- Narcotics Violations
- Sex Offenses
- Simple Assaults
- Vandalism
- Graffiti
- Weapons Violations
- Psychiatric Commitment

TRAFFIC CITATIONS



CRIME AND TRAFFIC SAFETY IN PLEASANTON

As we adapted to the pandemic, our K-9 unit, detectives, and traffic officers continued to work hard addressing crime and traffic safety in Pleasanton.

Our K-9 unit successfully assisted in numerous drug sniffs and searches. During one search with the East County Tactical Team, Officer Tim Martens and K-9 Matsjo were able to locate a violent suspect hiding under a blanket inside a van.

As for our detectives, they were assigned 615 cases and cleared 161 cases. Our detectives also conducted a thorough investigation of Pleasanton's first homicide in eight years, resulting in the arrest of four juveniles and one adult.

Meanwhile, our traffic officers issued 4,632 citations in 2020, the majority for cell phone violations, speed, and stop sign violations. These numbers were significantly down from last year due to the COVID-19 pandemic. There were 246 collisions in 2020, resulting in 112 injuries and one fatality. Furthermore, the traffic unit received a grant from the Office of Traffic Safety, which will be used to support public safety through DUI enforcement, distracted driving and seatbelt enforcement, and pedestrian/bicyclist enforcement.

TRAINING HOURS



Sworn Members
Training Hours:

4,620

Additional
Department Training:

2,740

TOTAL: 7,360 HOURS

Every year our sworn members are mandated to complete 60 hours of individual training which equates to approximately 4,620 hours. In 2020, as a department, our staff completed an additional 2,740 hours.

Training included reality-based de-escalation, less lethal force options, principled policing, autism awareness, crisis intervention, and policy updates such as the suspension of the carotid restraint control hold.



RECRUITING AND TRAINING

This past year, nine new officers were sworn in—including our new chief. We hired two recruits, who are currently attending the academy and will be graduating in 2021. Additionally, we hired one Community Service Officer and three dispatchers.

We also welcomed six new members to our Explorer program, and the senior members participated in the 3rd Annual ACSO Explorer Academy.

Unlike previous years, the number of training opportunities in 2020 was impacted due to cancellations related to COVID-19. As adjustments were made to keep participants safe, our officers were able to continue training programs. Training included reality-based de-escalation, less lethal force options, principled policing, autism awareness, crisis intervention, and policy updates such as the suspension of the carotid restraint control hold.

CHRISTINE GUEVARRA
DISPATCHER



TERI YAN
SOCIAL MEDIA



TAFT BRADLEY
POLICE OFFICER



JUSTIN QUALLE
POLICE OFFICER



MATT HARVEY
SCHOOL RESOURCE OFFICER



During the course of the year, as multiple events were canceled, our department adapted and learned to leverage technology to facilitate remote work and video conferencing.

SUPPORTING OUR COMMUNITY AND GOING VIRTUAL AT PLEASANTON PD

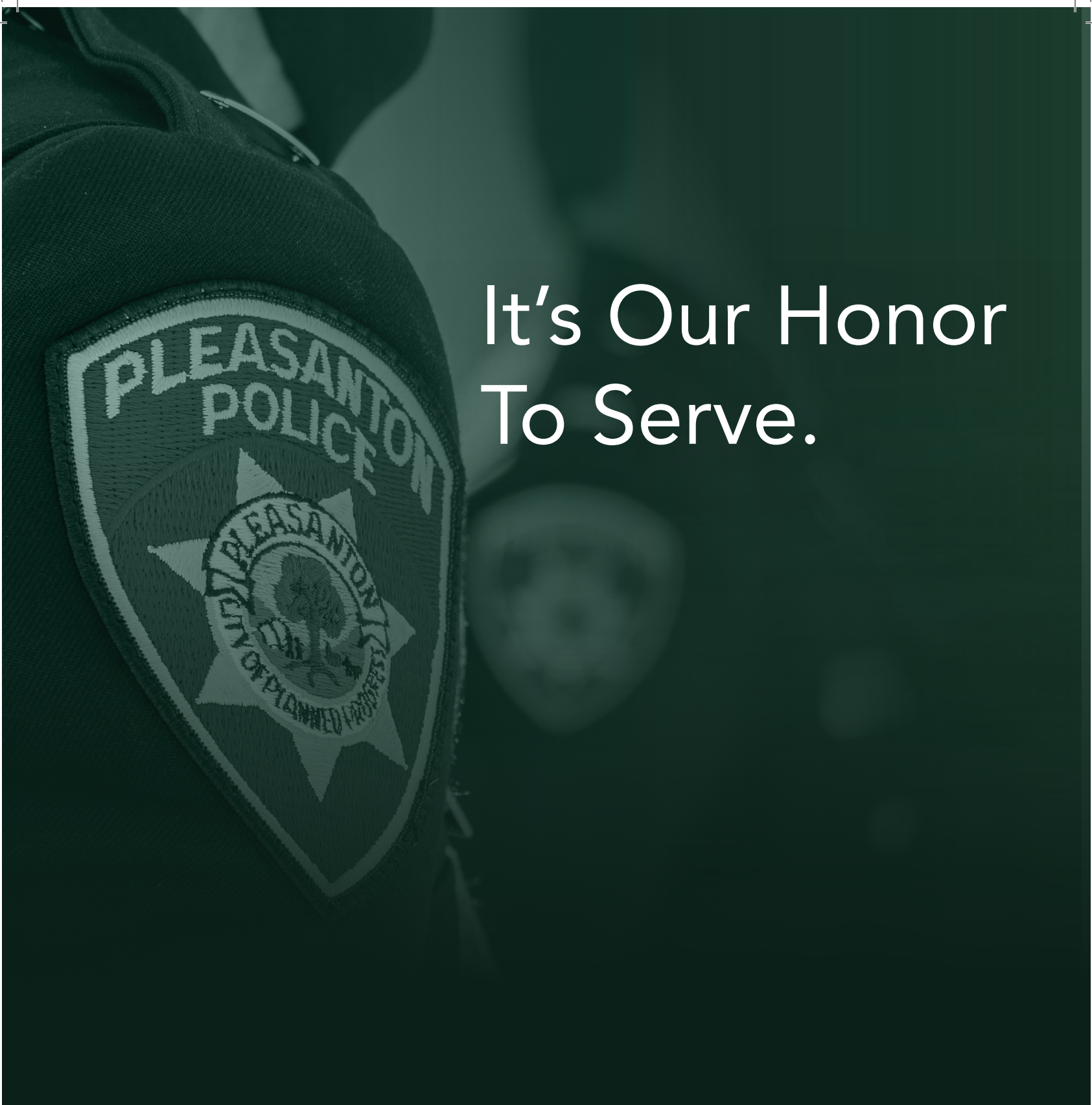
Before COVID-19, we participated in special events such as Night to Shine, Bubbles and Bacon, and Students for Social Change. During the course of the year, as multiple events were canceled, our department adapted and learned to leverage technology to facilitate remote work and video conferencing.

In response to the health and safety protocols, our crime prevention officer, Ryan Tujague, began hosting Neighborhood Watch meetings on Zoom. Meanwhile, as Pleasanton students were practicing distance learning, our school resource officer, Matt Harvey, continued to connect with students through virtual meet and greets.

WHAT'S NEXT FOR PLEASANTON PD?

In partnership with the Pleasanton Unified School District, we continue to explore alternatives to keep our students safe on campus while establishing a formalized agreement outlining the responsibilities of school administration and the school resource officers.

Additionally, we are developing an opportunity for members of our community to join the Community Advisory Board, where they can directly engage with our Police Chief to weigh in on important policy decisions. By partnering with proactive representatives, we can focus on developing long-term solutions that best serve our diverse community.




It's Our Honor To Serve.



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