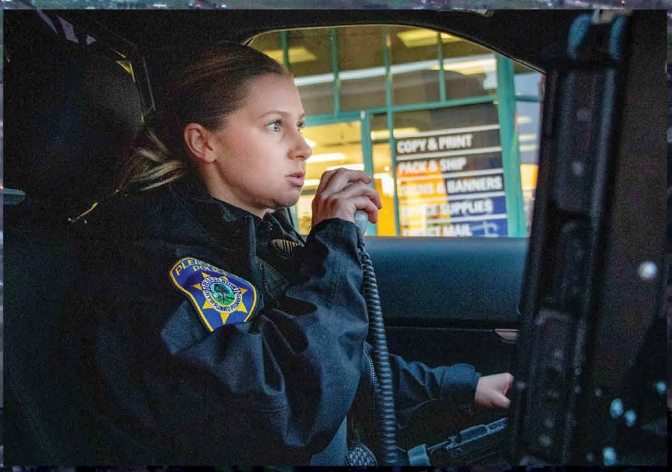


Pleasanton Police Department Annual Report 2019



A MESSAGE FROM THE PLEASANTON POLICE DEPARTMENT

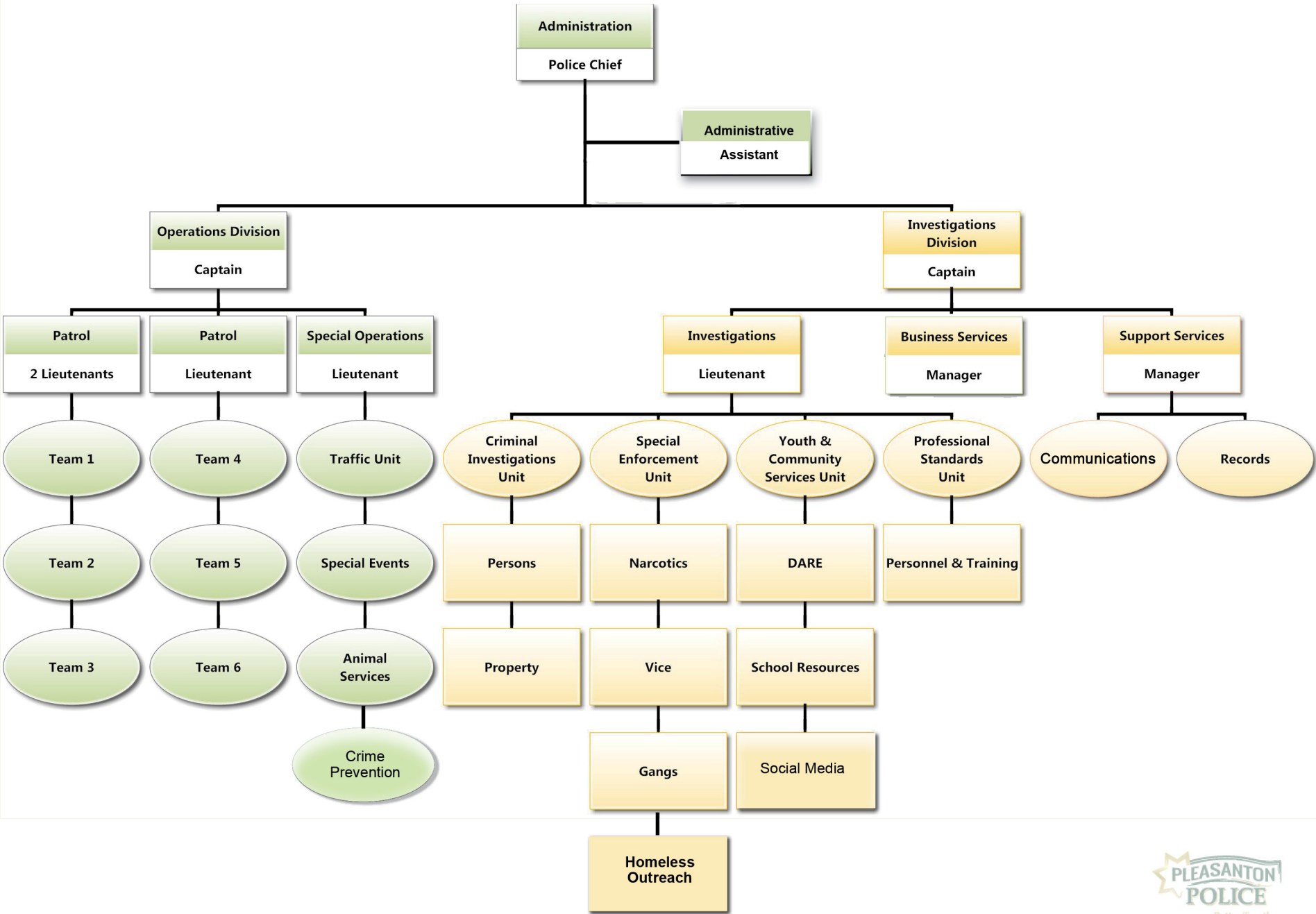
Welcome to the Pleasanton Police Department's Annual Report for 2019. This document provides information to those in our community who are interested in our activity, our programs, and our personnel. The Annual Report is a snap shot of some of our accomplishments in 2019 and contains information on our public safety strategies, crime suppression activities as well as information about organizational operations, calls for service, crime reporting, arrest information, response times, and community outreach. This year included noteworthy events such as the retirement of Police Chief David Spiller and the opening of our Police Services Center.

We are pleased to highlight how our department continued to provide exemplary service to our community as Interim Police Chief Craig Eicher and our command staff demonstrated excellence in leadership. Every page underlines our staff's work, progress, and overall commitment to public safety and our community partnerships.

As we move forward into 2020, we are committed to community collaboration and embrace our partnership with those we serve and realize it is teamwork that keeps this community safe.

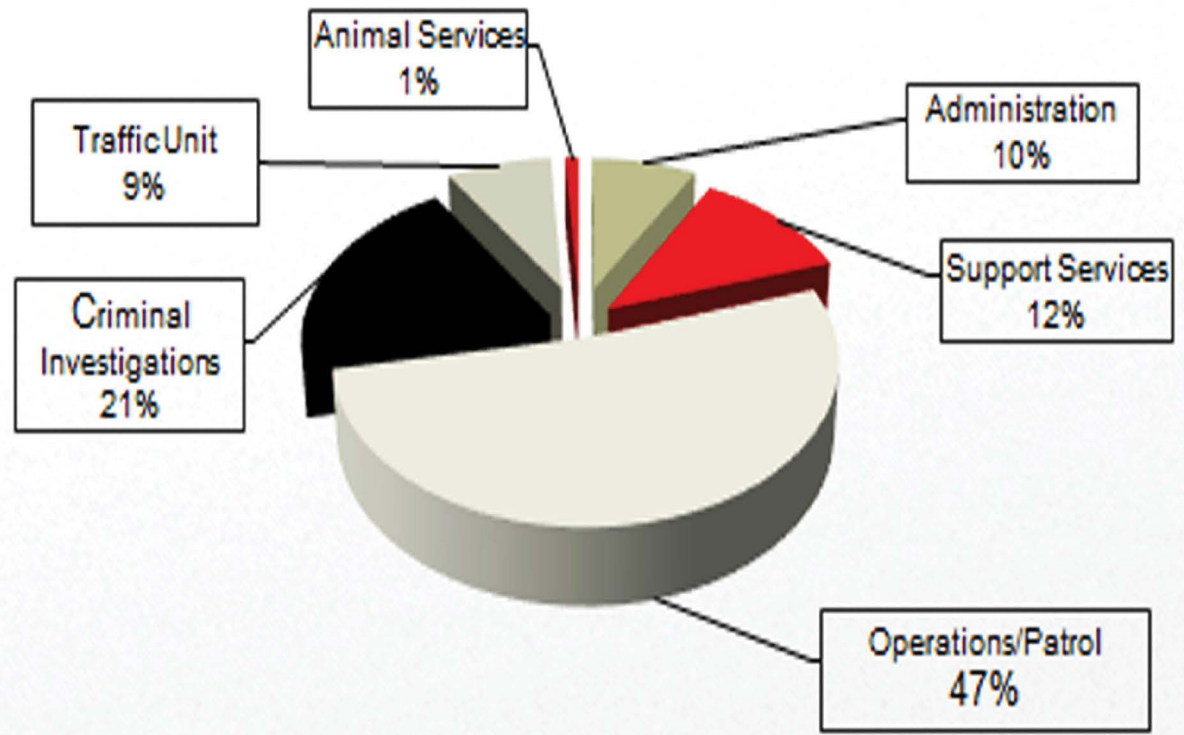


OUR ORGANIZATION



ANNUAL BUDGET

2018 - 2019: \$28,998,208



EXPENDITURES BY DIVISION

Due to clerical error, calculations were updated.

Administration:	\$3,058,051
Support Services:	\$3,285,731
Operations/Patrol:	\$14,364,990
Investigations:	\$5,392,304
Traffic:	\$2,582,212
Animal Services:	\$314,920

Total Budget: \$28,998,208

PART 1 CRIMES

The FBI Uniform Crime Reporting (UCR) Program began in January 1930, and encompasses more than 18,000 law enforcement agencies nationwide that voluntarily contribute their crime data to the Department of Justice to generate a standardized and reliable set of crime statistics for use in law enforcement administration, operation and management. The program collects the number of offenses that come to the attention of law enforcement for violent crime and property crime, as well as data regarding clearances of these offenses.



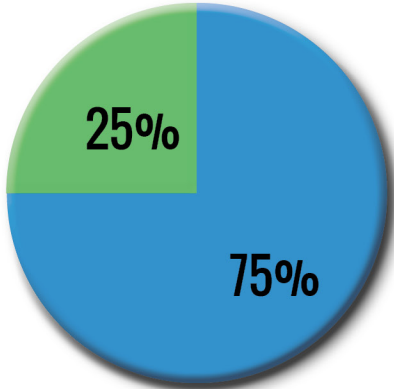
Percentages indicate change from 2018 to 2019.

Arson 2019 - 4 2018 - 3 2017 - 5 2016 - 2 2015 - 5 33% ↑	Vehicle Theft 2019 - 97 2018 - 112 2017 - 120 2016 - 136 2015 - 160 13% ↓
Aggravated Assault 2019 - 44 2018 - 47 2017 - 34 2016 - 44 2015 - 34 6.3% ↓	Robbery 2019 - 56 2018 - 57 2017 - 53 2016 - 45 2015 - 40 1.75% ↓
Burglary 2019 - 149 2018 - 158 2017 - 140 2016 - 208 2015 - 232 5.7% ↓	Theft 2019 - 1,386 2018 - 1,197 2017 - 1,416 2016 - 1,261 2015 - 1,255 16% ↑
Homicide 2019 - 0 2018 - 0 2017 - 0 2016 - 0 2015 - 0 0% —	Forcible Rape 2019 - 12 2018 - 6 2017 - 14 2016 - 12 2015 - 13 100% ↑

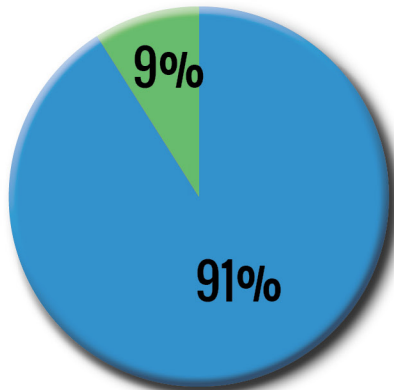
PART 1 CLEARANCE RATES

Clearance rates are the rates at which offenses are “solved” or “cleared.” This clearance can occur by arrest or by exceptional means. Cases cleared by exceptional means as defined by the UCR Program have enough evidence to support the arrest and charging of a suspect, but certain circumstances prohibit arresting the suspect. Examples of these circumstances are death of the suspect or the victim refuses to cooperate with prosecution.

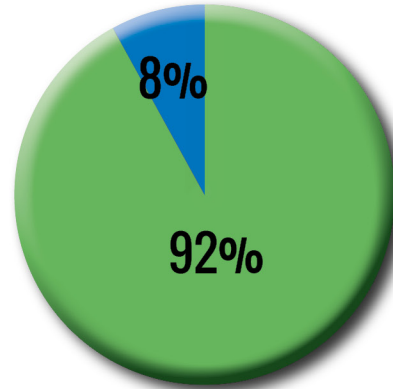
ARSON



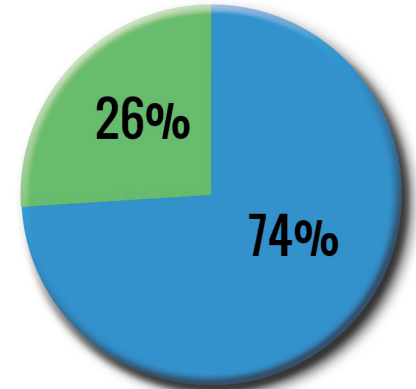
BURGLARY



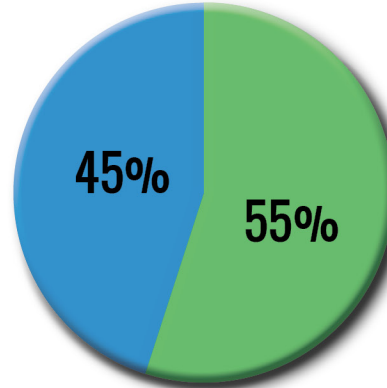
RAPE



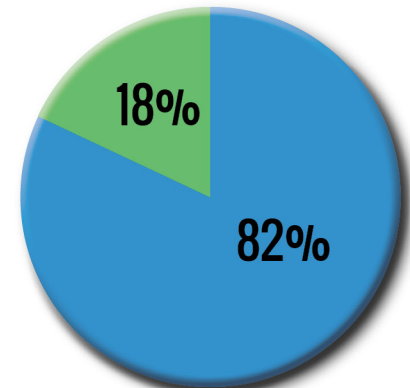
THEFT



ROBBERY



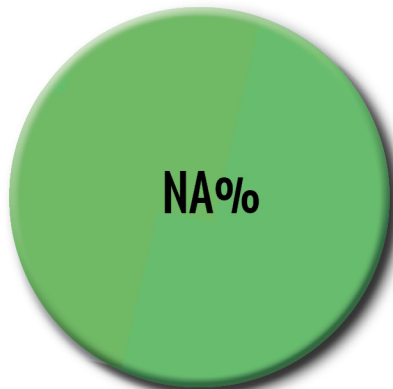
VEHICLE THEFT



AGGRAVATED ASSAULT

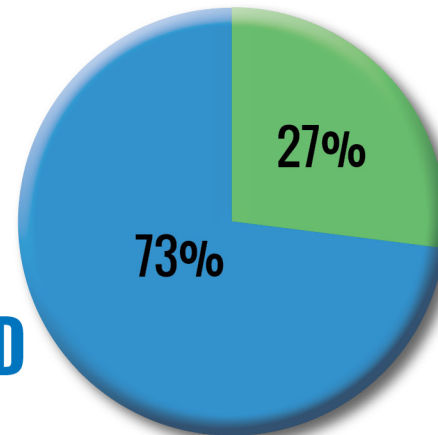


HOMICIDE



OVERALL PART 1 CLEARANCE

SOLVED
UNSOLVED



Our goal is an overall clearance rate of 30%.
Statewide, the average clearance rate is about 19%

PREVENTABLE STREET CRIMES

Preventable street crimes are often crimes of opportunity. While we remain vigilant in lowering the amount of property crime in Pleasanton, there are many ways community members can help. Locking doors and windows, taking valuables out of vehicles and reporting suspicious behavior are effective ways to prevent property crime.

		Residential Burglary	Commercial Burglary	Vandalism	Vehicle Burglary	Theft from Vehicle	Grand Theft Auto	Totals
2019	Reported	78	63	285	426	282	97	1,231
	Cleared	6	5	27	33	14	17	102
	Rate	8%	8%	9%	8%	5%	18%	8%
2018	Reported	82	39	251	288	220	112	992
	Cleared	23	4	16	9	12	18	82
	Rate	28%	10%	6%	3%	5%	16%	8%
2017	Reported	55	51	309	372	272	120	1,179
	Cleared	8	11	40	13	30	19	121
	Rate	15%	22%	13%	3%	11%	16%	10%
2016	Reported	138	54	415	258	363	136	1,364
	Cleared	15	8	76	14	47	24	184
	Rate	11%	15%	18%	5%	13%	18%	13%
2015	Reported	161	59	286	288	261	160	1,215
	Cleared	23	14	51	15	15	23	141
	Rate	14%	24%	18%	5%	6%	14%	12%

OTHER CRIMES AND OFFENSES

Other Crimes and Offenses	2015	2016	2017	2018	2019
Child Abuse	15	16	21	16	30
Alcohol Violations (excluding DUI & Drunk In Public)	9	15	10	8	8
DUI -Total	120	133	109	116	153
Felony DUI Arrests	6	4	5	4	6
Misdemeanor DUI Arrests	114	129	104	112	147
Drunk In Public	208	157	161	127	160
Domestic Violence	69	105	103	88	110
Fraud/Forgery	135	127	110	98	95
Identity Theft	286	275	150	102	138
Narcotics Violations	239	211	297	436	426
Sex Offenses	30	24	29	34	42
Simple Assaults	158	204	212	172	201
Vandalism	190	243	207	228	256
Graffiti	127	214	129	64	68
Weapons Violations	41	45	48	62	48
Psychiatric Commitment	446	436	483	461	453
TOTAL	2,073	2,205	2,069	2,012	2,188

USE OF FORCE

USE OF FORCE IN 2019

Kinetic Energy Device	1
Control Hold	28
OC Spray	0
Impact Instrument	0
Conducted Energy Device (Taser)	0
Canine Apprehension	1
Safewrap	5
Carotid Restraint	2
Firearm	0

The California Department of Justice (DOJ) requires law enforcement agencies to report incidents of force where serious injuries were sustained or a firearm was discharged. In 2019, Pleasanton police officers had 38 incidents where force was used. However, none were reportable to the DOJ.

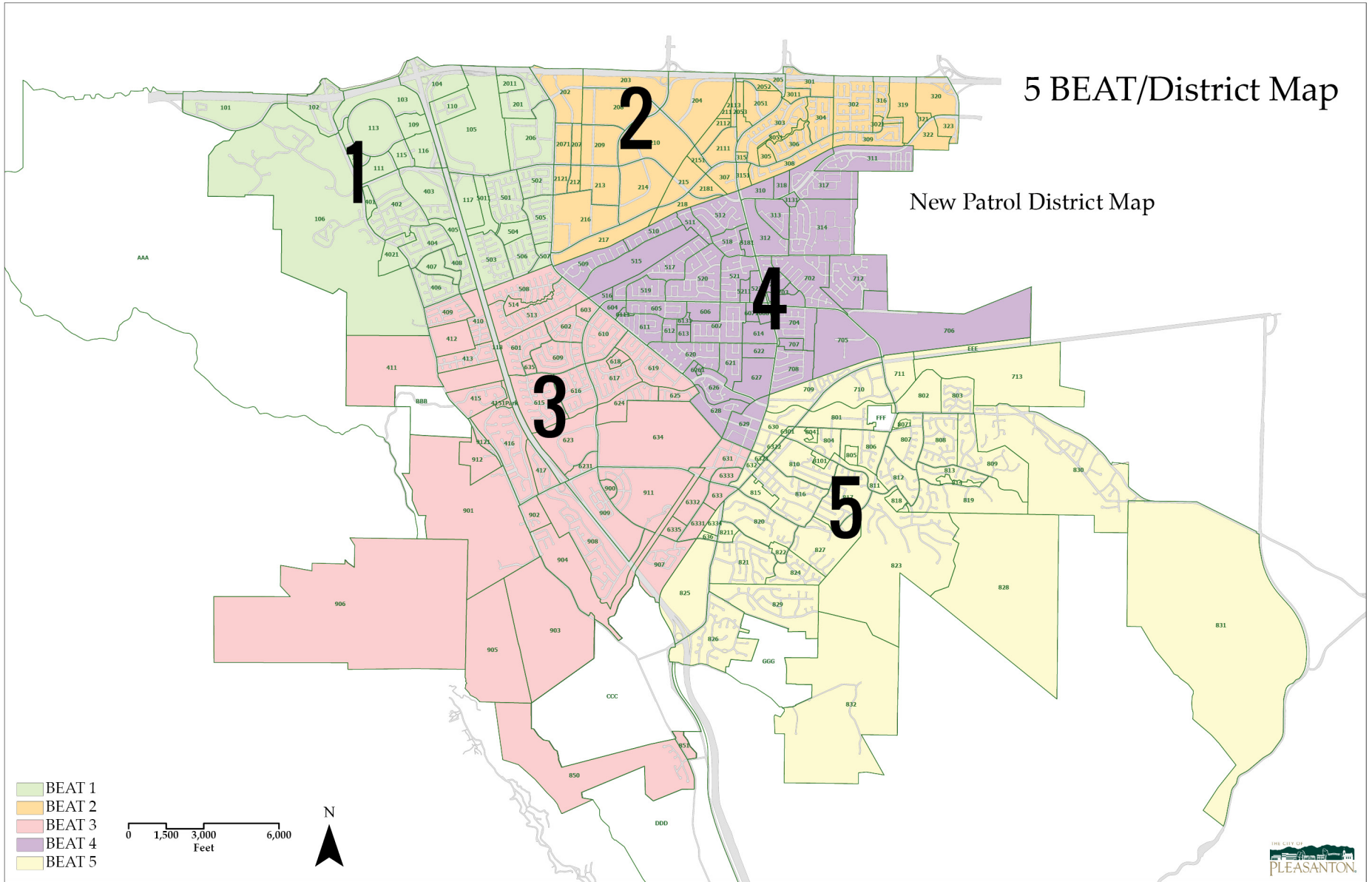
Several types of force are tracked for reporting purposes. These are FN303 (an extended range impact weapon), control holds, pepper spray, impact instrument, conducted energy device (i.e. Taser), kinetic energy device (i.e. bean bag gun), canine, carotid restraint, and firearm.



Our officers train to face any type of situation.

In 2019, we responded to 65,565 calls for service. This means that only .06% of our interactions resulted in any type of use of force.

PATROL DISTRICTS



CALLS FOR SERVICE



2019

38,994 Citizen Initiated
26,571 Officer Initiated

65,565



2018

35,488 Citizen Initiated
28,500 Officer Initiated

63,988



2017

40,121 Citizen Initiated
32,311 Officer Initiated

72,432



2016

38,542 Citizen Initiated
26,605 Officer Initiated

65,147



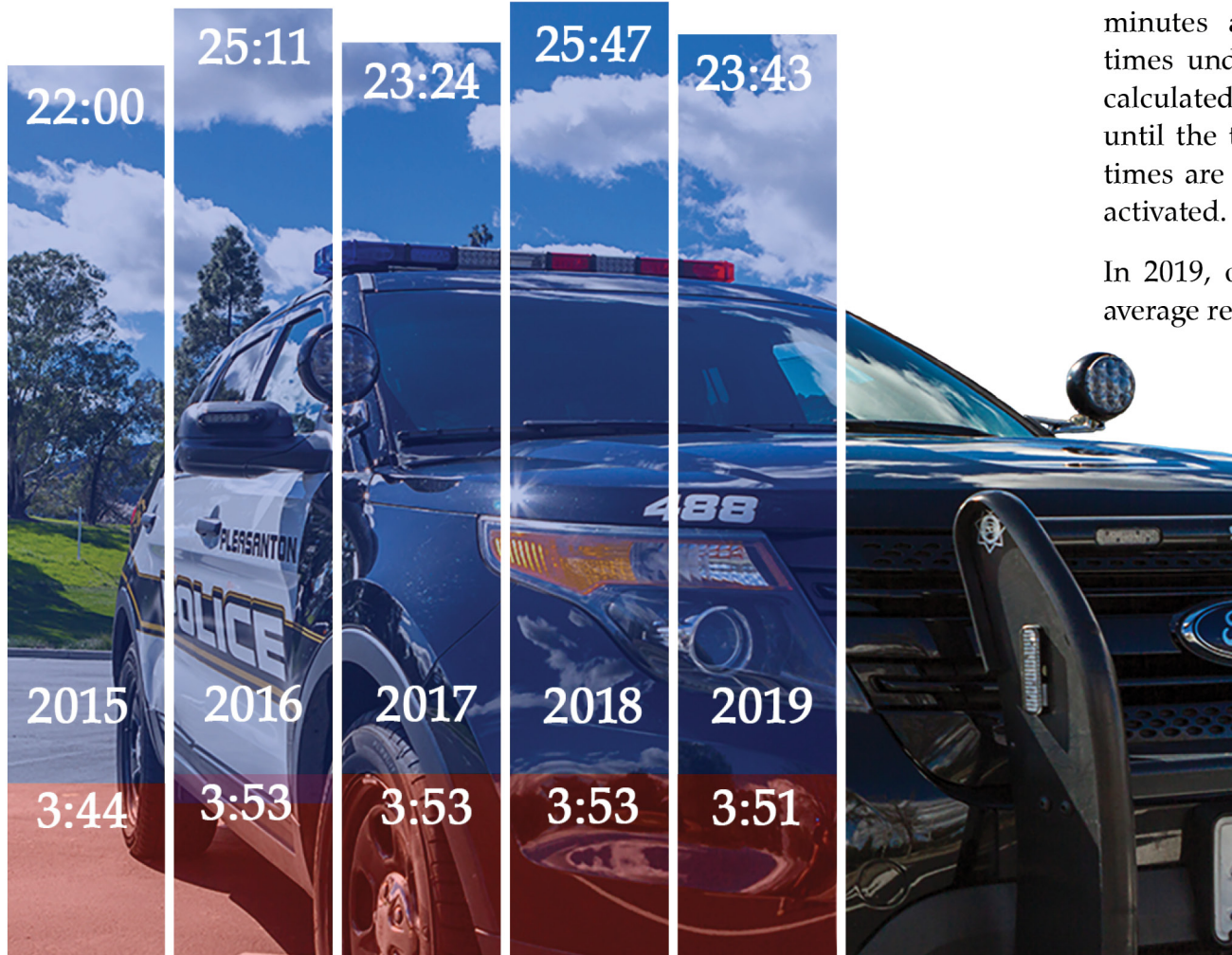
2015

37,044 Citizen Initiated
25,650 Officer Initiated

62,694

RESPONSE TIMES

Average Response Times



One of the goals of the Pleasanton Police Department is to keep emergency response times below four minutes and to maintain non-emergency response times under 20 minutes. Average response times are calculated from the time the officer is dispatched until the time an officer arrives. Emergency response times are when officers respond with lights and siren activated.

In 2019, our emergency response time was 3:51 and average response time was 23:43.

TRAFFIC UNIT

In 2019, PPD Officers issued 10,479 citations to motorists and pedestrians in an effort to meet the overall goal of reducing injury collisions. Distracted driving such as cell phone or texting violations rose to the top as being the number one issued citation citywide.

There were 398 collisions throughout the city of which 201 resulted in an injury. The Traffic Unit is dedicated to lowering these collision statistics through means of continued traffic enforcement and education.

2019
TOTAL COLLISIONS - 398
INJURY COLLISIONS - 201

2018
TOTAL COLLISIONS - 417
INJURY COLLISIONS - 206



EAST COUNTY TACTICAL TEAM (ECTT)

The East County Tactical Team (ECTT) is a regional SWAT team made up of 21 tactical operators and about a dozen support staff, including tactical dispatchers and trained negotiators, from both the Livermore and Pleasanton Police Departments. The team includes Special Weapons and Tactics (SWAT), crisis negotiators, tactical dispatchers and snipers. Together they work to increase the likelihood of safely resolving critical incidents that are so hazardous, complex or unusual that it may exceed the capabilities of first responders or investigating units.



Members of the ECTT participating in the Special Olympics Torch Run



ANIMAL SERVICES

Animal Services Officer Frankie Ayers and other staff members responded to well over 1,529 animal-related calls for service in 2019. Included in those calls were several reports of potential animal abuse or neglect. ASO Ayers handles a wide variety of issues for both domestic animals and wildlife in the City of Pleasanton. Additionally, ASO Ayers also responded to the Kinkade fire to help rescue abandoned or lost animals.



CRIMINAL INVESTIGATIONS UNIT

Detectives handled 1,606 cases in 2019. Of those, 189 were cleared with either a physical arrest of a suspect(s), filing a complaint with the District Attorney's Office, or by "exception" as defined by the FBI's Unified Crime Reporting (UCR) program. In addition, 37 cases were determined to be unfounded, meaning the crime did not occur as originally reported. Another 75 cases were found to have occurred in another law enforcement jurisdiction and those cases were appropriately referred to those agencies.

SPECIAL ENFORCEMENT UNIT

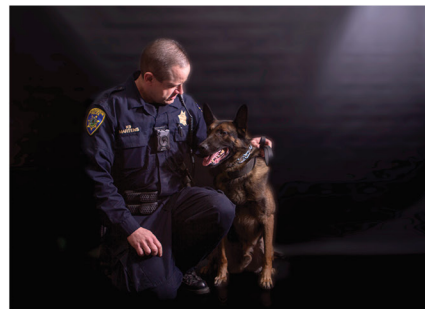
The Special Enforcement Unit is made up of one sergeant and two detectives. The unit works closely with surrounding agencies and community partners in addressing crime trends. Their focus in 2019 was addressing juvenile tobacco and vaping issues and homeless outreach. Detectives also have the responsibility of supervising and registering sex registrants that reside in Pleasanton.

POLICE CANINES

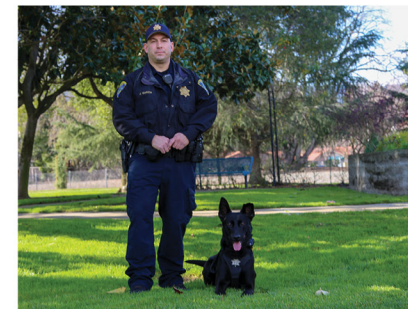
The Pleasanton Police Department Canine Unit is currently comprised of three dog and handler teams. Officer Mark Sheldon is partnered with Falco, an nine-year-old German Shepard that has been on the force for seven years. Officer Tim Martens is partnered with Matsjo (pronounced "Macho"), a five-year-old Belgian Malinois that has been on the force for two years. Officer Joe Garcia is partnered with Vader, a four-year-old Belgian Malinois that has been on the force for three years.



Officer Mark Shledon and Falco



Officer Tim Martens and Matsjo



Officer Joe Garcia and Vader

SUPPORT SERVICES

Last year, three records clerks, 14 dispatchers and one civilian manager made up the department's Support Services team. These dedicated staff members ensure the front lobby of the police department never closes. They fielded 65,565 phone calls in 2019, an increase of over the 63,988 calls in 2018. Additionally, dispatchers spent a good portion of the year working in a temporary office to accommodate a remodel and upgrade to the dispatch center. The upgrade replaced decades of old cable and replaced desks, monitors and the phone system.



BUSINESS SERVICES

Business Services is responsible for many behind the scenes activities at the police department and is staffed by an accounting Assistant, a fleet maintenance assistant and a business services manager. Most finance, facilities and special project work for the police department is completed through business services. In fact, every year nearly 10,000 invoices, payroll forms and maintenance records are processed to keep the department running efficiently. In 2019, business services staff managed the department's budget, three grants, 67 contracts, and the replacement of 13 patrol vehicles and a traffic trailer. Additionally, Business Services partnered with BART and Workday to open and staff the new Police Service Center.

PROFESSIONAL STANDARDS UNIT

The Professional Standards Unit was responsible for the 4,165 hours of Officer and nonsworn employee training last year. Additionally, they were instrumental in conducting 21 hiring processes which led to eight new department employees.



SCHOOL RESOURCE OFFICERS

Our School Resource Officer (SRO) program was developed in partnership with the Pleasanton Unified School District. By facilitating campus safety education and meeting with the students across the district, SRO Michael Rossillon (Foothill High School) and SRO Matt Harvey (Amador Valley High School) strive to keep their respective campuses safe. Their specialized knowledge and working relationships with PUSD staff members and students make them valuable assets to our community.



OFFICER MATT HARVEY



OFFICER MICHAEL ROSSILLON

D.A.R.E.



2019 marked the 30th year of DARE in Pleasanton!

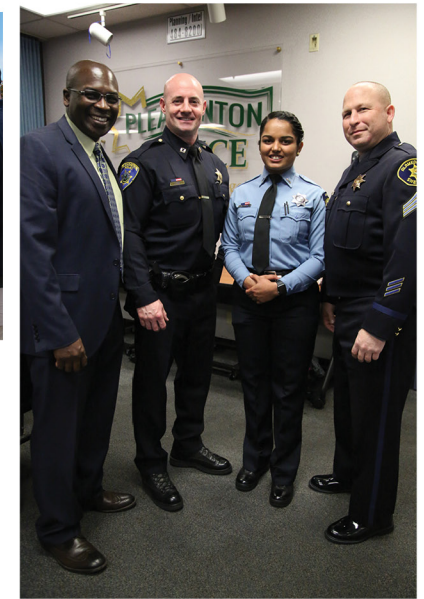
D.A.R.E. Officers Ken McNeill and Keith Batt teach the program to hundreds of Pleasanton fifth graders at the city's nine elementary schools. Classroom topics include: the effects of using tobacco and alcohol, resisting peer pressure, confident communication, effective listening skills, stress, internet safety, and more. The 10-week program ends with a graduation ceremony for each school at the Amador Theater. Our officers also teach a four-day Drug Awareness program to eighth graders at each of Pleasanton's three middle schools.

In addition to their core instruction, Officer McNeill and Officer Batt spend time with students on campus playing games at lunch and recess, and participate in the Hometown Holiday Parade, and attend field trips.

EXPLORERS

Pleasanton Police Explorer Post #836 is made up of 25 young adults ranging from 14 to 20 years old. These future leaders contributed over 3,500 hours of volunteer service to the community in 2019. Highlights from the past year include the post's participation in the inaugural Alameda County Sheriff's Explorer Academy. This experience was similar to a shortened version of the police academy.

The Police Explorer Program is based on "Learning for Life," a school and community-based program affiliated with the Boy Scouts of America. It emphasizes education, character building and leadership development. Pleasanton Explorers make a significant contribution to various events throughout the year and enjoyed several off-site law enforcement-related education opportunities.



Explorer promotion ceremony

VOLUNTEERS IN POLICE SERVICES

Last year Pleasanton Police Volunteers in Police Services (V.I.P.S.) provided more than 1,500 patrol checks to Pleasanton neighborhoods. These checks, along with countless other duties, account for over 7,200 hours of service. That amount of work equals the hours of 3.5 full time employees! As the volunteer program enters its eighteenth year, we have 24 members who assist the police department in a variety of patrol and administrative tasks. Their collective effort dramatically increases the effectiveness of the police department.

Memorable moments for the volunteers in 2019 include working at "A Night to Shine," a prom experience for people with special needs, receiving specialized animal services training and delivering gifts and bicycles to those in need through the Pleasanton Police Officers' Charitable Foundation Giving Tree program.



Working at a DARE Graduation



Traffic control at a downtown event

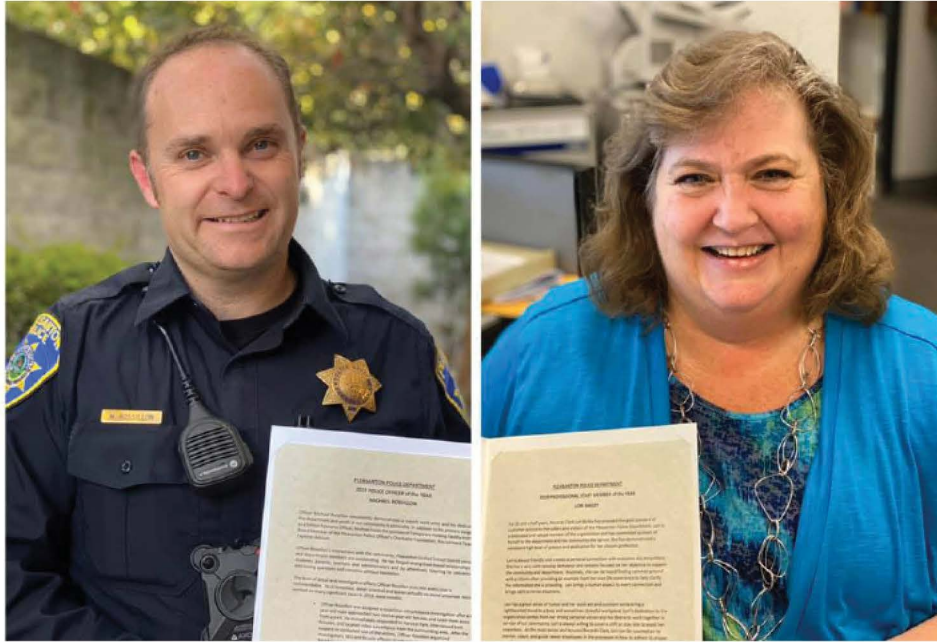


NEW IN 2019 ... POLICE SERVICES CENTER

We were excited to announce the 2019 opening of the Pleasanton and BART police departments' Joint Police Service Center located at 6050 Stoneridge Mall Road. Our department along with the BART Police Department, Workday, and the Simon Corporation, celebrated the opening. The center allows the Pleasanton and BART police departments to provide greater service to the north end community. The center is open from 8:30 a.m. to 8 p.m., Monday through Thursday. For more information, you can reach the Joint Police Services Center at (925) 931-5105.



OFFICER AND PROFESSIONAL STAFF MEMBER OF THE YEAR



Congratulations to our 2019 Officer and Professional Staff Member of the Year! Officer Mike Rossillon and Records Clerk Lori Bailey were recognized for their consistent professionalism, significant contributions to our community, and service to the City of Pleasanton. Known for his remarkable ability to build trust and establish rapport with everyone he meets, Officer Rossillon, routinely acknowledges others for their hard work without fanfare for his own accomplishments. Equally as respected and admired by her colleagues, Lori Bailey, brings a human aspect to every connection and has a natural ability to calm tense situations through her great sense of humor.

MEDAL OF VALOR AWARD

Congratulations to Officer Brad Middleton who was awarded the Medal of Valor for Heroism during a local bank robbery. In February 2019, a group of armed suspects took over a Wells Fargo Bank, and it was Officer Brad Middleton who chased the suspects' vehicle down Pleasanton streets. While trailing the suspects' vehicle, Officer Middleton suddenly faced a barrage of bullets, which fortunately, did not strike him. The dangerous pursuit ended once Officer Middleton's vehicle was disabled by a bullet strike to the radiator, but the suspects made several mistakes during the chase that later led to their identification and arrest.



COMMUNITY ENGAGEMENT



You may have seen us at:

**Come With a Cop
National Night Out
Trunk or Treat
DARE Ride to School
Citizen Academy
Teen Academy
Coffee With a Cop
Read Across America
Concert in the Park
Farmer's Market
Hometown Holiday Parade
A Night to Shine
Pop Up Story Time
Police Department Tours
PreSchool Visits**





FACEBOOK
Facebook.com/PleasantonPoliceCA



INSTAGRAM
@pleasantonpd



TWITTER
@pleasantonpd



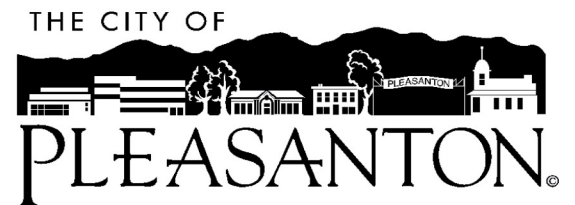
WEBSITE
PleasantonPD.org



MOBILE APP
Search "Pleasanton Police"



YOUTUBE
Search "Pleasanton Police"



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