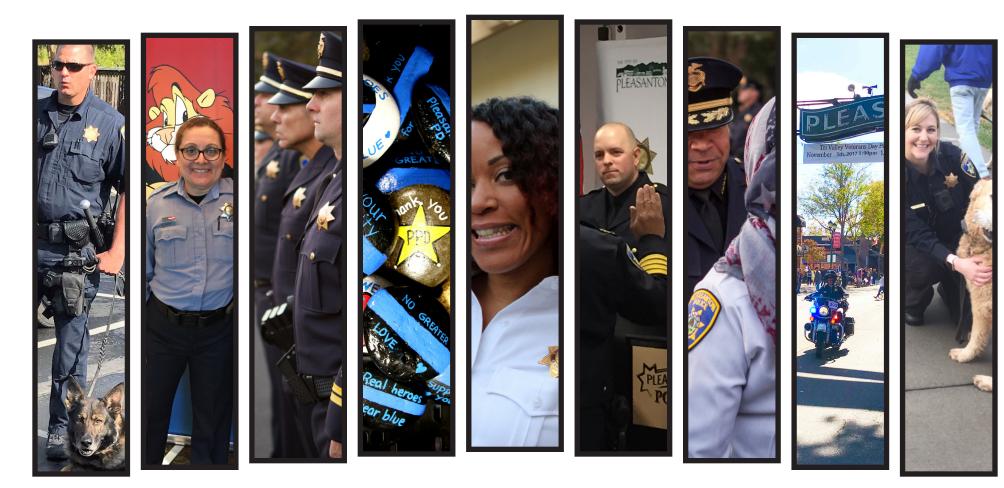
PLEASANTON POLICE DEPARTMENT ANNUAL REPORT 2017





PLEASANTON



The Pleasanton Police Department is a force of true professionals who strive to deliver consistent service with courage and compassion. Our responsive, respectful and conscientious delivery of public safety sets us apart as a premier law enforcement organization. As employees who care, we are dedicated to providing exceptional customer service.

In every patrol car is a protector – a guardian who pledges to watch over this City, as if every family or business were his or her own. You will see an unwavering duty to serve in every uniform and integrity behind every badge. This badge is a steadfast reminder that our authority comes from the public we serve. It is a moral compass to preserve the values we hold dear. Inspiring community collaboration through outreach and education is our commitment.

We embrace our partnership with those we serve and realize it is teamwork that keeps this community safe. The success in all we do comes from the bond we share with a supportive and engaged community. As a trusted neighbor, our doors are always open.

The Pleasanton Police Department is rooted in small town service and has held this tradition for over 100 years. Together and in support of one another we will uphold the quality of life Pleasanton offers.

OPERATIONS DIVISION

INVESTIGATIONS DIVISION

YOUTH AND COMMUNITY SERVICES

MISCELLANEOUS

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CHIEF SPILLER'S MESSAGE

We look to the 2017 Annual Report for the Pleasanton Police Department. Police Department staff have prepared this report to provide information for those in our community who are interested in our activity, our programs and our personnel. The Pleasanton Police Department's 2017 Annual Report contains information on our public safety strategies, crime suppression activities as well as information about calls for service, crime reporting, arrest information, response times and community outreach.

The landscape of law enforcement continues to change and policing in California grows more and more complex. Community support is critical to the success of any law enforcement organization and here in Pleasanton, we enjoy a close, connected partnership with the community we serve. As crime activity ebbs and flows, we rely

on our active, involved community to have a positive impact on crime reduction, crime prevention and our ability to solve crime that does occur here in our community. As a contemporary law enforcement organization, we continue a commitment to leverage technology to do our job effectively while balancing the value of compassionate, human connection.

As your Police Chief, I am committed to leading the men and women in this organization to provide respectful, responsible and conscientious delivery of public safety services. In our collective work to serve this amazing, supportive community, we strive to maintain our personal connection to our calling of public service. I am confident that the information contained within this report will give you an understanding of our priorities, our commitment to maintaining a safe, secure community and our contribution to a high quality of life in Pleasanton.

It is my hope that the information in this report gives you a better understanding of who we are, as your Police Department, and what we do throughout the year to serve the Pleasanton community.

David C. Spiller Police Chief



CHIEF SPILLER'S VISION

WORKING TOGETHER

All that we accomplish as a professional law enforcement organization, we will accomplish TOGETHER and in support of one another. Recognizing the value of teamwork, the success in all we do comes from the strength in our numbers and the consistency in the delivery of superior service as public safety professionals. We will be a stronger, more effective organization through a greater level of connectedness to one another and a greater level of connectedness to the community.

PRIDE & PROFESSIONALISM

The men and women of the Pleasanton Police Department will deliver consistently exceptional and ethical service to our community. Members of this organization will set themselves apart through the respectful, responsible and conscientious delivery of public safety service - exceeding the expectations of the community. Our professionalism will be measured through the eyes of the community we serve and by each other within the organization. We will be uncompromised in our ethically based, principled enforcement of the law.

SERVICE

Our effectiveness will be deepened by maintaining our personal connection and reflection to our calling to public service. We will maintain perspective of our role and responsibility to serve the community, remaining prideful but not arrogant and recognizing our authority comes from the public we serve. Never acting officious, we will continue to emphasize proactive policing strategies to keep Pleasanton safe for all who live, work and play in "our" community.

SUCCESSION - FOCUS ON THE FUTURE

The leadership of this organization will value and reward hard work and will focus on the development of our staff so we are more effectively prepared for what's ahead. Supporting training opportunities and working to support the professional development of our department members, we will create future leaders in the organization to keep the organization contemporary, responsive and innovative.



OUR MISSION AND VALUES

MISSION STATEMENT

Our mission is to work in collaboration with our community to protect life and property. This shall be accomplished through the creative use of resources, community education and involvement and interactive problem solving. We will strive to maintain trust, understanding, and mutual respect within our department and our city.

ORGANIZATIONAL VALUES

Professionalism

As individuals and as an organization, we place high value on honesty, and adhere to the standards embodied by the Law Enforcement Code of Ethics.

Commitment

As an organization, we will devote our full energy and resources to fulfill our department's mission.

Partnerships

We will work in conjunction with our community to identify needs and devise strategies for crime prevention and problem solving.

Responsiveness

We will address the needs and concerns brought forth by the community and our organization.

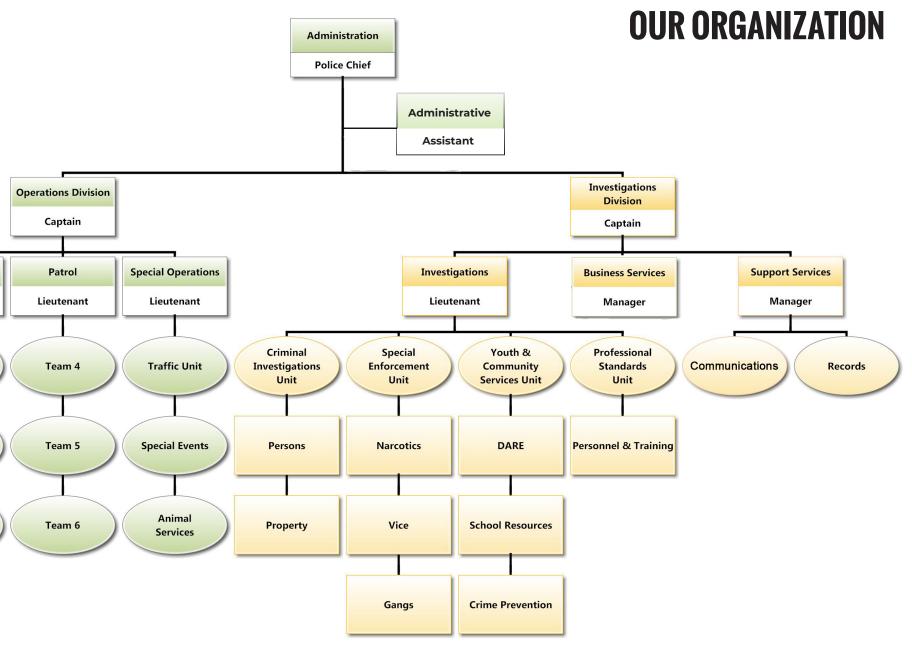
Safety

We will proactively provide police services through a balance of traditional and contemporary law enforcement practices to enhance the quality of life in our community.



2 Lieutenants Team 1 Team 2 Team 3

Patrol





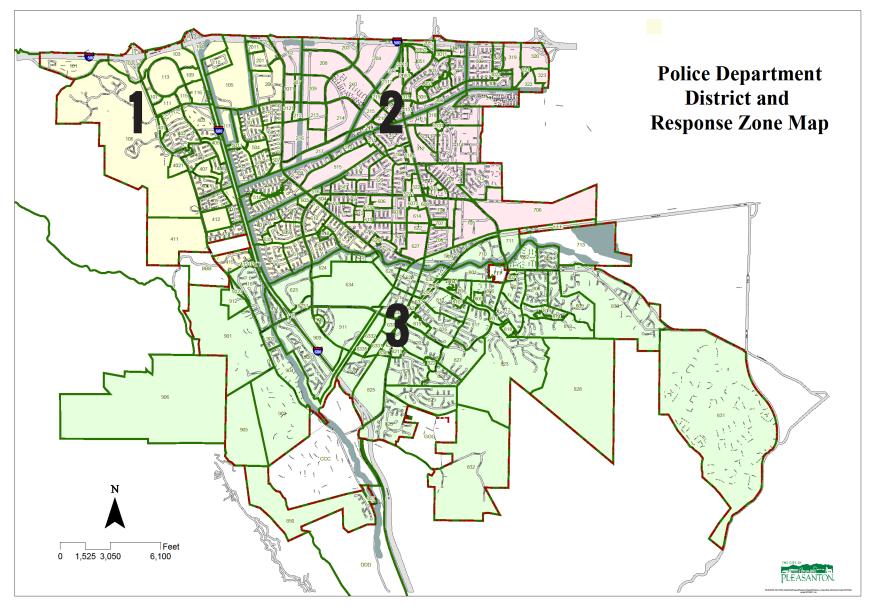


OPERATIONS DIVISION

Patrol Traffic K-9 Animal Services East County Tactical Team Force Options Group



PATROL DISTRICTS



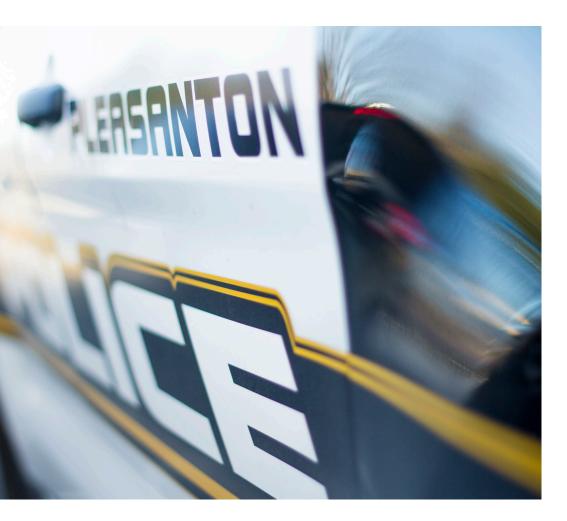


RESPONSE TIMES

ne of the goals of the Pleasanton Police Department is to keep emergency response times below four minutes and to maintain non-emergency response times under 20 minutes. Average response times are calculated from the time the officer is dispatched until the time the officer arrives on the scene. Emergency response times are when officers respond with lights and siren activated.

AVERAGE RESPONSE TIMES	EMERGENCY Response times
2017 - 23:24	2017 - 3:53
2016 - 25:11	2016 - 3:53
2015 - 22:00	2015 - 3:44
2014 - 18:58	2014 - 3:49
2013 - 18:36	2013 - 3:54





CRIMES AND STATISTICS

ach year we respond to thousands of different types of calls for service. In 2017, we responded to 72,432 calls, an increase of 7,285 calls for service from 2016.

CALLS FOR SERVICE

Year	Citizen Initiated	Officer Initated	Total
2017	40,121	32,311	72,432
2016	38,542	26,605	65,147
2015	37,044	25,650	62,694
2014	36,020	29,806	65,826
2013	34,755	26,614	61,369







ccording to the Uniform Crime Reporting Program, Part 1 Crimes are defined as the most serious and most commonly reported crimes occurring in all areas of the United States that provide an adequate basis for comparison.

he FBI Uniform Crime Reporting (UCR) Program began in January 1930 and encompasses about 17,000 law enforcement agencies nationwide that voluntarily contribute their crime data to the Department of Justice to generate a standardized and reliable set of crime statistics for use in law enforcement administration, operation and management.

PART 1 CRIMES



PART I CRIMES	2017	2016	2015	2014	2013
Criminal Homicide	0	0	0	0	0
Aggravated Assault	34	44	34	39	28
*Forcible Rape	14	12	13	8	3
Robbery	53	45	40	14	29
Burglary	140	208	232	169	187
Larceny - Theft	1,416	1,261	1255	920	980
Motor Vehicle Theft	120	136	160	156	117
Arson	5	2	5	3	10
TOTAL	1,782	1,708	1,739	1,309	1,354

*In 2014, the Department of Justice redefined the reporting requirements for Forcible Rape.



PART 1 CRIME CLEARANCE RATES

Sexual Aggravated

epressible street crimes are crimes that generally can be deterred through an active partnership between the police and the community it serves. A proactive uniformed police presence is a significant deterrent; however, it is no longer the only solution to crime suppression.

An active and involved citizenry who take the time to report suspicious activity, coupled with a proactive and rapid police response, contributes to the overall success of the police department and the safety of our community. Crimes such urglary, theft from automobiles, robbery, and grand theft auto, are often crimes of opportunity. Through an active nership that encourages community trust, open communication and cooperation, we collectively share a responsibility duce the potential crimes of opportunity and the overall victimization of our community.

Year	Clearance	Homicide	Assault	Assault	Robbery	Burglary	Theft	Theft Auto	Arson	TOTAL		as burglar
2017	Reported	0	14	34	53	140	1416	120	5	1,782		partnershi to reduce
	Cleared	0	11	30	34	26	422	19	1	543	-	toreduce
	Rate	0%	79%	88%	64%	19%	30%	16%	20%	30%	1	
2016	Reported	0	12	44	45	208	1261	136	2	1,708		Year
	Cleared	0	13	41	29	22	355	24	0	484		2017
	Rate	0%	108%	93%	64%	11%	28%	18%	0%	28%		2017
2015	Reported	0	13	34	40	232	1255	160	5	1,739		
	Cleared	0	12	30	26	39	373	23	0	503		2016
	Rate	0%	92%	88%	65%	17%	30%	14%	0%	29%		2010
2014	Reported	0	8	39	14	169	920	156	3	1,309		
	Cleared	0	8	36	10	29	305	29	1	418		2015
	Rate	0%	100%	92%	71%	17%	33%	19%	33%	32%		2013
2013	Reported	0	3	28	30	187	980	117	10	1,355		
	Cleared	0	1	23	16	25	324	27	6	422		2014
	Rate	0%	33%	82%	53%	13%	33%	23%	60%	31%		2011

Grand

Thef

Larceny/

2013



REPRESSIBLE STREET CRIMES

Clearance	Residential Burglary	Commercial Burglary	Vandalism	Vehicle Burglary	Theft from Vehicle	Grand Theft Auto	Totals
Reported	55	51	309	372	272	120	1,179
Cleared	8	11	40	13	30	19	121
Rate	15%	22%	13%	3%	11%	16%	10%
Reported	138	54	415	258	363	136	1,364
Cleared	15	8	76	14	47	24	184
Rate	11%	15%	18%	5%	13%	18%	13%
Reported	161	59	286	288	261	160	1,215
Cleared	23	14	51	15	15	23	141
Rate	14%	24%	18%	5%	6%	14%	12%
Reported	104	54	278	159	156	156	907
Cleared	20	9	40	11	15	29	124
Rate	19%	17%	14%	7%	10%	19%	14%
Reported	112	67	320	183	184	117	983
Cleared	20	12	78	11	13	27	161
Rate	18%	18%	24%	6%	7%	23%	16%

OTHER CRIMES AND OFFENSES

	2017	2016	2015	2014	2013
Child Abuse	21	16	15	24	19
DUI -Total	109	133	120	192	217
- Felony	5	4	6	5	4
- Misdemeanor	104	129	114	187	213
Drunk In Public	161	157	208	197	186
Other Alcohol Violations	10	15	9	15	25
Domestic Violence	103	105	69	86	98
Fraud/Forgery	110	127	135	120	130
Identity Theft	150	275	286	218	214
Narcotics Violations	297	211	239	301	265
Sex Offenses	29	24	30	35	21
Simple Assaults	212	204	158	176	194
Vandalism	207	243	190	174	161
Graffiti	129	214	127	131	159
Weapons Violations	48	45	41	39	38
Psychiatric Commitment	483	436	446	395	417
TOTAL	2,069	2,205	2,073	2,103	2,144



e respond to an increasing number of calls for service resulting in Psychiatric Commitments. In 2017, all of our officers completed 40 hours of intensive Crisis Intervention Training (CIT).

CIT connects officers with a team of mental health professionals and fellow officers who can advise, problem-solve and support them when dealing with individuals in mental health crisis.

During Critical Incident Training, officers were exposed to personal interactions with people who have experienced and recovered from mental health crisis and with family members who have cared for loved ones with mental illness.

Officers learn de-escalation skills. CIT teaches a new set of skills for ensuring officer safety - the words, approach and body language that convince a person to get help, or defuse a potentially violent encounter.

Officers also undergo scenario-based training on responding to crises.

the PUSD.

JUVENILE OFFENSES

he Pleasanton Police Department has a strong working relationship with the Pleasanton Unified School District (PUSD). As a result, many juvenile cases are not pursued through the criminal courts. When the crime occurred on campus, the juvenile is a Pleasanton resident and attends school in the PUSD, and is a firsttime offender, criminal prosecution is deferred and handled administratively by

Offense or Reason for Contact	2017	2016	2015	2014	2013
Assault/Battery	6	9	7	12	9
Assault with a Deadly Weapon	1	1	2	0	0
Brandishing/Possessing a Weapon	6	12	0	3	2
Burglary	1	3	6	2	0
Grand Theft Auto	3	1	0	0	0
Grand Theft	32	4	13	11	9
Incorrigible	2	6	4	2	1
Driving Under Influence of Drugs - Alcohol	1	2	1	2	1
Petty Theft	49	59	50	59	96
Possession of Drugs - Alcohol	7	26	19	19	27
Psychiatric Commitment	148	129	131	114	116
Robbery	8	2	2	1	1
Runaway	23	22	22	30	19
Sex Crimes	1	1	2	4	3
Vandalism	9	12	4	10	5
TOTAL	297	289	263	269	289



STONERIDGE SHOPPING CENTER

JUVENILE ARRESTS

Theft Offenses	2017	2016	2015	2014	2013	Other Offenses	2017	2016	2015	2014	2013
Female	34	43	39	26	46	Female	4	5	1	2	0
Male	39	14	14	28	48	Male	6	1	3	0	1
TOTAL	73	57	53	54	94	TOTAL	10	6	4	2	1

ADULT ARRESTS

Theft Offenses	2017	2016	2015	2014	2013	Other Offenses	2017	2016	2015	2014	2013
Female	99	76	110	79	93	Female	21	22	29	21	13
Male	90	53	42	55	67	Male	57	35	24	27	24
TOTAL	189	129	152	134	160	TOTAL	78	57	53	48	37

e track offenses at the Stoneridge Shopping Center to have a better understanding of crime trends so we can be proactive in suppressing criminal activity at this regional shopping destination.



he goal of the Traffic Unit is to increase traffic safety in Pleasanton through Education, Engineering, and Enforcement. However, traffic officers also enforce nontraffic related laws; investigate collisions, reconstruct accident scenes, conduct DUI enforcement, escort large funeral processions, and provide dignitary protection.



The unit has a strong partnership with the city's traffic engineering department to find solutions to traffic-related issues. The unit also is responsible for traffic control plans for special events, responding to citizen concerns, appearing at traffic court hearings, towing vehicles and oversight of the city's contracted tow companies.

TRAFFIC ENFORCEMENT

n 2017, officers initiated 14,581 traffic stops. Looking at the Citation chart below you can see that many drivers are released with only a verbal or written warning.

TYPES OF CITATIONS	2017	2016	2015	2014	2013
Moving (non-radar)	3,179	3,345	3,404	4,065	3,979
Moving (radar)	126	242	578	849	624
Mechanical	1,018	1,015	1,010	1,164	1,082
Parking	1,511	1,602	1,159	1,627	1,030
Courtesy (written warning)	5,128	5,669	5,537	6,302	5,770
Verbal Warnings	3,619	1,087 1,082 1,2		1,291	2,150
TOTAL	14,581	12,960	12,770	15,298	14,635

Traffic Collisions

REPORTS	2017	2016	2015	2014	2013
Fatal	1	1	1	0	2
Injury	220	229	201	249	227
Non-Injury	971	943	867	854	837
Total	1,192	1,173	1,069	1,103	1,066

POLICE CANINES

he Pleasanton Police Canine Unit has three Canine officers. The officers are partnered with two Malinois and one German Shepherd which are trained in patrol operations, narcotics detection, and handler protection.

Our most senior canine is Falco, a German Shepherd from the Czech Republic. Falco and his partner Officer Mark Sheldon have been in the unit for six years. Falco is trained to work with SWAT and has deployed with the SWAT team over fifteen times during his career.

Officer Mike Wilson and his partner Vader have been on patrol for almost one year. Vader is a 2 year old Belgian Malinois trained to search for missing persons, locate contraband, and apprehend criminals.

Officer Martens recently returned to the unit after 10 years of service with his previous partner, Camo. Officer Martens recently completed his K9 handler course with his new partner Matsjo, a 3-year-old Belgian Malinois.

For 2017, the canine unit had 46 deployments resulting in 9 arrests. The unit's duties are not limited to just patrol operations. They participate in community outreach programs including Red Ribbon Week, National Night Out and numerous skills demonstrations.

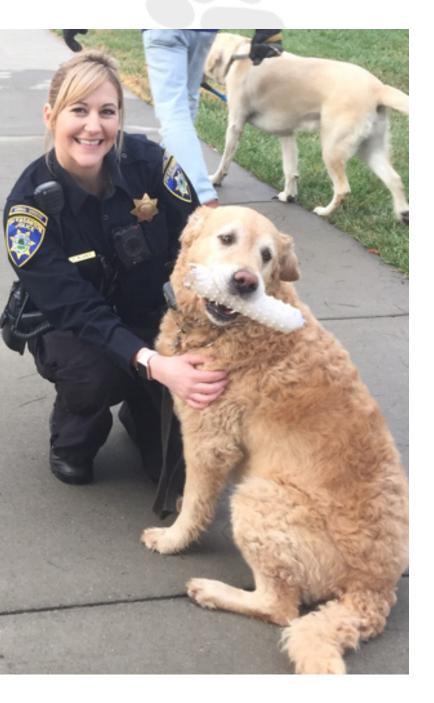








ANIMAL SERVICES



nimal Services Officer Frankie Blavet handles the vast majority of all animal services issues within the Pleasanton city limits. This includes dog bite calls, dead animal removals from city streets, licensing issues, stray animal recoveries, and orphaned animal transports to local kennels.

Officer Blavet spends a great deal of time helping to educate our community on animal behaviors and current animal services issues.

In 2017, the Animal Services Unit responded to 1,803 calls for service. Officer Blavet investigated 87 cases of animal abuse and issued 20 administrative citations and 60 courtesy citations (written warning).





Cor Ole Imp Cor Kin Car Car Fire

EAST COUNTY TACTICAL TEAM

The East County Tactical Team (ECTT) is a regional tactical team made up of men and women from both the Livermore and Pleasanton Police Departments. Team members are selected, trained, and equipped to work as a coordinated team to resolve critical incidents that are determined to be so hazardous, complex, or unusual that it may exceed the capabilities of the first responders or investigative units. The purpose of the tactical team is to increase the likelihood of safely resolving critical incidents and the protection of life and property.

The East County Tactical Team may be used to resolve several types of situations including, hostage situations, barricaded suspects, sniper situations, high-risk apprehensions, high-risk warrant services, personal protection, and suicidal or mentally unstable persons.

The team is comprised of three separate units: SWAT (Special Weapons and Tactics), a Sniper Team and a Crisis Negotiations/Tactical Dispatch Team. There are a total of 40 personnel assigned to the team which includes both sworn and professional staff.





FORCE OPTIONS GROUP



orce Options represents the department's training experts on "overcoming" resistance. They are a team of instructors who plan, coordinate, and implement department training throughout the year. They are responsible for specific department-wide training which includes firearms, defensive tactics, ground control, Taser, baton, and crowd control. They focus on de-escalation training and POST mandated updates.

The Force Options Group has continued to collaborate with the Livermore Pleasanton Fire Department and trains officers and fire personnel in rapid response to critical incidents (Active Shooter training). The Force Options Group has provided nine "Active Shooter" presentations to local companies and businesses throughout the city to assist their management personnel in developing plans to keep their staff safe in the event of workplace violence.

	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Total
ontrol Hold/Takedown	2	2	0	1	2	4	2	0	1	3	1	5	23
leoresin Capsicum Spray	0	0	0	0	0	0	0	0	0	0	0	0	0
npact Instrument	0	0	0	0	0	0	0	0	0	0	0	0	0
onducted Energy Device	0	0	0	0	0	0	0	0	0	0	0	0	0
inetic Energy Device	0	0	0	0	0	0	0	0	0	0	0	0	0
anine	0	0	0	0	0	0	0	0	0	0	1	0	1
arotid Control Hold	0	0	0	0	0	0	0	0	0	0	0	0	0
irearm	0	0	0	0	1	0	0	0	0	0	0	0	1

USE OF FORCE IN 2017





INVESTIGATIONS DIVISION

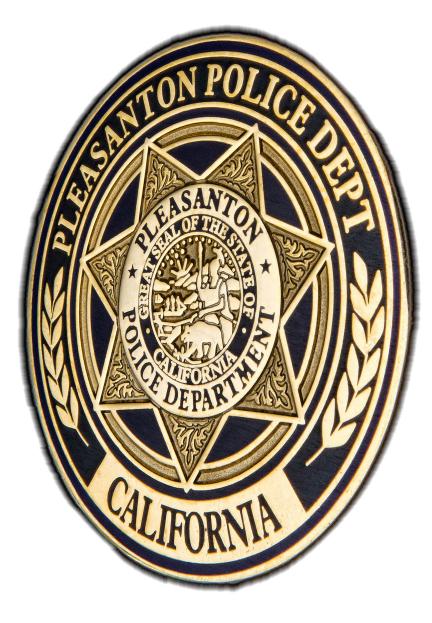
Criminal Investigations Unit Special Enforcement Unit Youth and Community Services Unit • School Resource Officers • DARE • Crime Prevention • Explorers

Volunteers

Personnel and Training



CRIMINAL INVESTIGATIONS UNIT





[CRIME SCENE]

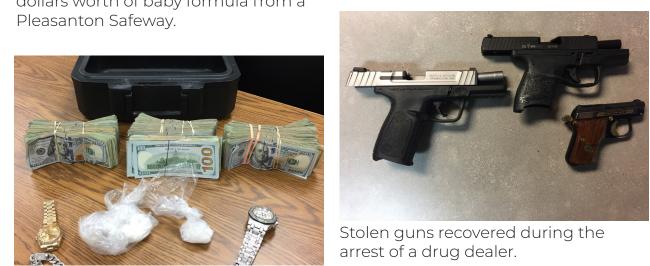
The primary responsibility of the Criminal Investigations Unit is to conduct follow-up investigations on cases that require more time than what can be completed on a patrol shift or those that require specialized investigation.

Detectives work on behalf of crime victims to collect evidence, recover property, identify and apprehend suspects, and prepare detailed crime reports based upon factual information, ultimately leading to successful prosecutions.

A Lieutenant, a Sergeant, five detectives, a crime analyst, a property and evidence clerk, and an office assistant make up the Criminal Investigations Unit. Each of the detectives have received specialized training in criminal investigations and are assigned to a particular area of expertise such as: auto theft, property crime, person crimes, crimes involving juvenile suspects and/or victims, fraud and technology related crimes.

Detectives conducted active follow-up on 2,053 cases during 2017. Of those cases, 332 were cleared by arresting the identified suspects, filing complaints with the District Attorney's Office or by "exception" as defined by the Unified Crime Reporting (UCR) program. Detectives determined 62 cases were unfounded, meaning the crime had not actually occurred as initially reported. They identified 83 cases that had occurred in another law enforcement jurisdiction. Those cases were referred to the appropriate law enforcement agency.





in April.

SPECIAL ENFORCEMENT UNIT

SEU detectives stopped a Hayward man who tried to steal thousands of dollars worth of baby formula from a

Property and cash recovered from a drug dealer during a probation search



Drugs, cash and other paraphernalia recovered from undercover drug sales case.



he Special Enforcement Unit (SEU) is made up of three officers and a sergeant. The unit is responsible for investigating crime trends involving drugs, gangs, and prostitution. The unit conducts plainclothes operations that include surveillance and suspect apprehension.

In 2017, SEU members made several noteworthy arrests and evidence seizures that included the seizure of over a gallon of GHB (AKA the "date

rape drug") which was being shipped into the region from the Ukraine.

SEU interrupted a theft of over \$10,000 of merchandise from a shopping

pounds of marijuana being transported for illegal commercial purposes.

center while working directed enforcement. They arrested a suspected drug

dealer who had two gallons of codeine and was in possession of an assault rifle. Detectives recovered eight firearms during arrests and seized over 30

The unit works closely with surrounding police agencies, the DEA, regional

affecting the quality of life for Pleasanton residents. The unit is responsible for

task forces, and community partners to address local and regional issues

supervising the registration of 31 sex offenders living in Pleasanton.

SCHOOL RESOURCE OFFICERS



Officer Marty Billdt Amador Valley High School Village High School



Officer Michael Rossillon Foothill High School

he School Resource Officer program has continued to be a vital part of the Police Department and the community. School Resource Officers Marty Billdt and Michael Rossillon continue to respond to the changing needs of the Pleasanton Unified School District. The SROs meet with all incoming students in the Freshmen Orientation Program. Throughout the year, the SROs taught classes and presented at school district meetings. The SROs worked toward the elimination of illegal drugs on Pleasanton campuses by organizing canine sweeps at each of the high schools. SROs also attended intruder drills at each school and evaluated staff on their performance following district intruder protocols.

Types of On-Campus Incidents	How many?
Alcohol Violation	1
Animal Service	2
Arson	1
Assault/Battery	7
Burglary Commercial	1
Burglary Other	4
Child Abuse	3
Crime Report	9
Disturbing The Peace	2
Driving Under Influence	1
Drug Violation	18
Found Property	17
Graffiti Offense	18
Incident	51
Lost Property	4
Missing Person	4
Municipal Code Violation	2
Psychiatric Commitment	46
Sex Offenses	5
Stolen Property	1
Theft	11
Theft / Burg From Auto	1
Theft Bicycle	12
Theft From Structure	4
Threats	5
Vandalism	13
Warrant Arrest	2
Weapons Violation	8
Grand Total	253





n 2017, DARE Officers Keith Batt and Ken McNeill taught the DARE program to Pleasanton 5th graders at nine different elementary schools with each school having an average of four 5th-grade classes. DARE Officers also taught a fourday Drug Awareness and Internet Safety program to 8th graders at Pleasanton, Hart, and Harvest Park middle schools. DARE Officers spend time with students during lunch and recess on the playground. They participate in field trips and outdoor education programs.









CRIME PREVENTION







ur Crime Prevention Unit serves many functions including helping to educate our residents and business owners about deterring crime.

Social media and community outreach programs continue to be a focus of our Crime Prevention efforts. The unit communicates through Facebook, Nixle, and Twitter with over 6,000 followers. To find out which one of these communication tools works best for you, please visit **PleasantonPD.org**.

The Crime Prevention Unit also oversees the Citizens Academy and Teen Academy. Both courses are offered once a year to allow the

Pleasanton community to gain a better understanding of how their police department operates. The adult course is a 15-week program that teaches attendees about the operations of the Department, including Community Policing, Traffic Enforcement, Criminal Investigations, Communications, SWAT, Narcotics Investigations, Force Options, and Crime Prevention.

The Teen Academy is offered to Pleasanton youth between 14 and 18 years of age. This program is offered each summer over a three-week period and is a condensed version of the Citizens Academy.















Follow us on:

And we encourage you to join **Nextdoor,** the private social network where neighbors work together to create stronger, safer, and happier communities. Connect with the Pleasanton Police Department and your neighbors by going to **www.nextdoor.com** to join.



Or find us at www.PleasantonPD.org www.cityofpleasantonca.gov



EXPLORERS AND VOLUNTEERS IN POLICE SERVICES (VIPS)

The Pleasanton Police Department volunteers, known as the Volunteers in Police Services (V.I.P.S.), are a vital component of our police organization. Volunteers support nearly all functions within the Police Department including Citizens on Patrol, Crime Prevention, Special Events, Investigations, Records, Administration, Property and Evidence, and more. These valued members of our organization are frequently seen conducting vacation checks, assisting with lost or missing persons, conducting parking enforcement, and assisting officers with traffic control. They serve as the eyes and ears of the department by calling in crimes in progress or suspicious persons.

All members of the VIPS program either live or work in Pleasanton. Proudly, Pleasanton Police volunteers have all graduated from the Police Department's Citizens Police Academy. We currently have **27** active volunteers who contributed a total of **7,811** hours of volunteer service to the community in 2017.

The Explorer program is designed to educate and involve youth between the ages of 14 and 20 in police operations, to interest them in possible law enforcement careers. The program is based on "Learning for Life," a school and community-based program affiliated with the Boy Scouts of America. It emphasizes education, character building, and leadership development.

Explorers are provided training in multiple law enforcement fields and assist the department with community events. We currently have a total of **23** Explorers who contributed a total of **3,000** hours of volunteer service to the community in 2017. Explorers participate in an annual Explorer Competition, which involves multiple law enforcement-related events and challenges. Experience as a Police Explorer provides youth the opportunity to develop themselves to understand their roles as citizens, community members, and as future leaders.







The Personnel and Training Unit is responsible for the recruitment, hiring, and training of department personnel. Our team focused our recruiting efforts toward local job fairs, colleges, and regional police academies in search of ideal candidates inspired by our department's foundational values. In 2017, we facilitated 12 recruitment processes and interviewed hundreds of applicants. Each eligible applicant was invited to participate in several interview selection processes. Candidates selected were vetted through an extensive background investigation resulting in the department successfully hiring seven police officers and two police dispatchers.

Our Personnel and Training Unit also is responsible for the training and professional development of our staff. Training courses regularly include regional trainings as well as monthly "in-house" trainings for our sworn and non-sworn personnel. With our employees attending over 10,000 hours of training in 2017, our department has exceeded Perishable Skills and Communications training guidelines as set by the Commission on Peace Officer Standards and Training and Federal Mandates. Training and personal development opportunities have been identified, such as Crisis Intervention Training and Principled Policing, and have been attended by all applicable sworn and non-sworn employees.

PERSONNEL AND TRAINING



In 2017 we welcomed ..



Alisha Cannon Dispatcher



Rebecca Rainwater Dispatcher



Jason Swick Police Officer



Police Officer



Brian Jewell Police Officer



Charles Hendrickson Police Officer



Daniel Efting Police Officer

OFFICER OF THE YEAR



Sergeant Brandon Stocking

Sergeant Brandon Stocking is known for his significant contributions to the agency. In addition to his primary assignment as the Special Enforcement Unit supervisor, Brandon is a lead instructor and supervisor for the Force Options Training Group. He also serves as an Assistant Team Leader on the East County Tactical Team where he supervises SWAT officers from both the City of Livermore and the City of Pleasanton.

As the supervisor of the Special Enforcement Unit, Sergeant Stocking has developed a culture in his unit of working together to accomplish goals. Sergeant Stocking clearly understands and embraces teamwork and has a great level of connectedness to other units within the organization and with the community. Sergeant Stocking is always willing to have his unit assist or take the lead in quality of life issues and serves with a high level of pride, professionalism and dedication.

The Force Options Training Group is responsible for all training associated with police use of force. As the supervisor of the group, Sergeant Stocking is required to develop and implement perishable skills training for all sworn Pleasanton Police officers. He ensures all training courses are properly documented. This documentation helps to reduce department liability and identify training deficiencies.

Sergeant Stocking demonstrates a strong work ethic, impeccable character and excellent communication skills. Sergeant Stocking was selected as a team leader and supervisor for the East County Tactical Team due to his strong leadership and tactical experience as well as his ability to remain calm under pressure.

Sergeant Stocking had a remarkable year in 2017 and on a daily basis he proves his commitment to the organization and the community of Pleasanton. As a leader within the organization, Sergeant. Stocking values and rewards hard work and focuses on the professional development of the officers in his charge. He is an innovative and creative leader, a consummate teammate and a dedicated public servant. Sergeant Brandon Stocking is the Pleasanton Police Department's 2017 Officer of the Year. A nimal Services Officer Frankie Blavet is held in high esteem by her coworkers and is frequently complimented for her efforts. Adjectives such as caring, hardworking, and team player are common descriptions of Frankie. She is also known to her co-workers as an ethical, professional and dedicated employee. Frankie always comes to work with a smile on her face and looks for ways to brighten somebody's day. She approaches all aspects of her job as a true professional and a compassionate public servant; Frankie works to make a positive difference in the community every day.

As the sole animal service officer in Pleasanton, Frankie does a very good job of doing everything she can while remaining positive and upbeat. Her efforts truly epitomize the phrase, "Do more with less." She is able to prioritize her workload without sacrificing service to the citizens while always being mindful of what's in the best interest of the animals she encounters. She also takes pride in being able to educate the animal owners and citizens of Pleasanton.

Always willing to get involved and help out, Frankie routinely volunteers to participate in police sponsored events such as National Night Out and Red Ribbon Week. Frankie has done presentations to many groups including the Teen Academy, Citizens Academy, Explorers, and Critter Camps at Valley Humane Society, to name a few. She also volunteered to work several special events including the soccer parade and band parade. Frankie also volunteered for deployment to Sonoma County on her days off to assist during the fire disaster.

In addition to her normal job and the many areas in which she helps out, Frankie recently competed for and was selected as an advisor to our Volunteers in Policing (VIPS). She is in the process of forming a team of volunteers to assist with animal related calls for service. Frankie is developing a training matrix and will be conducting infield training with the volunteers who are selected to the team. Utilizing a team of volunteers will serve as force multiplier and allow for an even greater level of service to the community on animal related issues.

A love for animals and the desire to serve are evident in everything Frankie does. Her dedication and sustained commitment to the department and the community truly go above and beyond the call of duty. Frankie Blavet is very deserving of being recognized as the Pleasanton Police Department's 2017 Professional Staff Member of the Year.

PROFESSIONAL STAFF MEMBER OF THE YEAR



Animal Services Officer Frankie Blavet

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