



# 2024 Renewal Instructions & Information

**\*\*\*\* IMPORTANT MESSAGE \*\*\*\***  
**City Hall Offices will be CLOSED for Holiday Observance – Fri. 12/22/23, Mon. 12/25/23, Mon. 1/01/24**

**ALL Business License services are being conducted thru the following options:**

- ❖ **Mail:** PO Box 520 Pleasanton, CA 94566
- ❖ **Drop Box:** BROWN box located at 200 Old Bernal (next to EV charging stations)
- ❖ **Online:** <https://www.cityofpleasantonca.gov/business/license.asp>
- ❖ **Email:** BL@cityofpleasantonca.gov
- ❖ **Phone:** (925)931-5440
- ❖ **In Person:** 200 Old Bernal – Permit Center Lobby Hours Mon-Fri 9:00am – 4:00pm

❖ **GENERAL INFORMATION**

- DUE JANUARY 1<sup>st</sup> thru JANUARY 31<sup>st</sup> and Delinquent if received on/after FEBRUARY 1<sup>st</sup>
- POSTMARKS ARE ACCEPTED
- WE DO NOT ACCEPT PAYMENT OVER THE PHONE
- IF OPEN LESS than 1 year Provide annualized estimate figure for 12 months per PMC Section 5.24.040
- CLOSE YOUR LICENSE If no longer operating in Pleasanton fill out the “closing date”, sign & return the form

❖ **RENEW BY MAIL or DROP BOX**

- Complete all items/information requested on the front of this form
- Calculate LICENSE TAX DUE – Refer to License Tax Schedule BELOW
- Return the *entire SIGNED form* and check payable to: **CITY OF PLEASANTON**
  - PLEASE make sure the CHECK is sent to the CORRECT PO BOX 520 ADDRESS IN PLEASANTON
  - Mailing to the wrong department will cause your payment to be delayed and/or delinquent.

❖ **RENEW ONLINE**

- <http://www.cityofpleasantonca.gov/business/license.asp>
- Reference your BUSINESS LICENSE # and PIN # (located at front bottom)
- Tax will auto calculate after figures are entered **\*MUST INCLUDE ALL TOTALS THRU 12/31/2023**  
\*Early reporting before January will delay issuance and will be placed on hold for auditing
- Master Card or Visa only – ONLINE MAXIMUM PAYMENT IS \$2,500
- BUSINESS ADDRESS or OWNER CHANGES CANNOT BE PROCESSED ONLINE

<b><u>LICENSE TAX SCHEDULE</u></b>		
<b><u>Total Gross Receipts or Operating Expenses</u></b>		<b><u>Tax Due</u></b>
\$ 0	-	\$ 24,999
\$ 25,000	-	\$ 25.00
\$ 100,000	-	\$ 50.00
\$ 250,000	-	\$ 75.00
	-	AND ABOVE
		\$ .30 per \$1,000 of Total