

About Pleasanton Paratransit Service (PPS)

Pleasanton Paratransit Service (PPS) is a door-to-door, shared-ride service for Pleasanton and Sunol residents, ages 70 and older, and ADA-qualified individuals ages 18 and older.

Service Hours

Monday—Friday

8:15 a.m.— 4:30 p.m.

Office Hours

Monday—Friday

9 a.m.— 3 p.m.

Contact Us

For more information, please call the Pleasanton Paratransit Service office:

925-931-5376

How to Use this Brochure

- ◆ When arranging your medical appointments, please be flexible with your bus schedule and notify your medical provider that you are using public transportation.
- ◆ If you require transportation to the hospital for any type of surgery, please note that Pleasanton Paratransit Service (PPS) is NOT an appropriate option. Most hospitals require a patient to be accompanied home by a family member or friend.
- ◆ The City of Pleasanton and Pleasanton Paratransit Service (PPS) do not endorse or support any of the noted transportation providers. Staff recommends contacting each provider to determine the best transit option for your circumstances.

Volunteer Transit Programs

American Cancer Society:

888-227-6333

Provides rides for cancer patients to their cancer-related medical appointments.

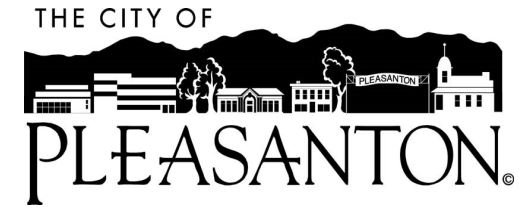
Senior Support Program

of the Tri-Valley

(VAST PROGRAM)

925-931-5387

Provides rides for seniors (60+) who live in Dublin, Livermore, Pleasanton or Sunol and are unable to find a ride for non-emergency medical needs.



A Transportation Guide for Seniors

Non-Emergency Transit Options for the Pleasanton Area



Pleasanton Paratransit Service is funded by the City of Pleasanton, along with Alameda County Measure B/BB sales tax revenue and Metropolitan Transportation Commission (MTC) community transit funds.

| | PHONE NUMBER | Age Requirement | Wheelchair Accessible | Same Day Rides | Reservation Required | Cost | Medicare Reimbursement | Private Insurance Reimbursement | Medical Transport | SERVICE AREA | | |
|---|--------------|-----------------|-----------------------|----------------|----------------------|-----------------------|------------------------|---------------------------------|-------------------|-----------------|------------------|----------|
| | | | | | | | | | | Pleasanton Only | Tri Valley | Bay Area |
| PRIVATE TRANSPORTATION | | | | | | | | | | | | |
| Black Tie Limousine | 800-445-0444 | | | | X | Varies | | | | | | X |
| Blue Bird Cab Company | 866-551-TAXI | | | X | | \$2.50/mile | | | | | X | |
| City Cab Company | 925-455-5555 | | | X | | \$2.50/mile | | | | | X | |
| Desoto Cab | 925-777-7777 | | | X | | \$2.50/mile | | | | | X | |
| National Cab Company | 925-598-0000 | | | X | | \$2.50/mile | | | | | X | X |
| Yellow Cab Company | 925-598-0000 | | | X | | \$2.50/mile | | | | | X | X |
| PUBLIC TRANSPORTATION | | | | | | | | | | | | |
| Pleasanton Paratransit Service (PPS) | 925-931-5376 | X | X | | X | \$3.50 (1) One Way | | | X | X | X ⁽³⁾ | |
| WHEELS Dial-A-Ride | 925-455-7500 | | X | | X | \$3.75 One Way | | | X | | X | |
| SPECIALIZED TRANSPORTATION | | | | | | | | | | | | |
| Cabulance Comfort | 925-833-7777 | | X | X* | | Varies | | | X | | X | X |
| One-Stop MedEx | 510-500-4487 | | X | X* | | Varies | | X ⁽²⁾ | X | | X | X |
| WestMed Ambulance Service | 888-331-1420 | | X | X* | X | Varies | | | X | | X | X |
| Senior Support Volunteer Transit Program (VAST) | 925-931-5387 | X | | X* | | Varies | N/A | N/A | X | | X | |

* Reservation recommended. Fees subject to change

(1) \$3.50 for Pleasanton residents; \$4.00 for Sunol and county residents. Additional fee applies for limited service to medical centers in Dublin, San Ramon & Livermore

(2) With pre-approval from insurance company.
(3) Limited service to medical centers in Dublin, San Ramon & Livermore