



**\*\*\*This project is pending reconsideration by City Council on August 16, 2022\*\*\***

## **Residential Recycled Water Fill Station FAQs**

**Q: What is the Residential Recycled Water Fill Station?**

**A: The fill station is a facility where the public can get recycled wastewater for irrigation purposes. Designed to accommodate flow through vehicle traffic, the facility will have two attendants who will direct users to 16 fill hoses which can be used to fill customer provided containers.**

**Q: Where will the Residential Recycled Water Fill Station be located?**

**A: It will be located at 5997 Parkside Dr, Pleasanton, CA 94566**

**Q: Why at this site?**

**A: The Tri-Valley Agencies collaborated on potential locations, and no viable options were presented in the cities of Dublin or Livermore. The proposed site is at 5997 Parkside Dr. in Pleasanton and was selected because it is adjacent to one of the City's large, recycled water pipelines. The site is a City-owned parcel with a large parking lot on it with enough space for several fill locations as well as ingress and egress to a main roadway.**

**Q: Were other Tri-Valley sites considered?**

**A: The Tri-Valley Agencies considered several locations in the cities of Dublin and Livermore, including the Livermore and Dublin San Ramon Services District (DSRSD) wastewater treatment plant, the City Livermore wastewater treatment plant, and various properties owned by the City of Livermore and DSRSD. These sites were not deemed viable based on a variety of factors including the high cost of construction to install a fill station.**

**Q: Why not at Dublin San Ramon Services District (DSRSD) previous site?**

**A: On December 20, 2016, the DSRSD Board reviewed operational and financial options for the fill station. The DERWA (DSRSD-EBMUD Recycled Water Authority) Recycled Water Treatment Plant Expansion Project was planned to start in January 2017 and continue through summer 2018. The project entailed significant construction activity in and around the WWTP gate area, prompting the DSRSD Board to direct closure of the fill station.**

**Q: Why open a Residential Recycled Water Fill Station now?**

**A: The proposed fill station will alleviate the impact of conservation on Tri-Valley residents by offering access to recycled water during mandatory conservation.**

**Q: Why do we need it?**

**A: To alleviate the impact of conservation to residential customers, the agencies have been working collaboratively to replace the fill station that was located at the WWTP during the 2014-2015 drought.**

**Q: What is the timeline?**

**A: The fill station will operate during the months of April through October, during times of mandatory conservation.**

**Q: When is the expected go-live date?**

**A: This project is pending Council reconsideration at the August 16, 2022 Council meeting.**

**Q: What Agencies are involved?**

**A: This is a Tri-Valley effort between the City of Livermore, Dublin San Ramon Services District and the City of Pleasanton.**

**Q: Why is this for the Tri-Valley, not just Pleasanton?**

**A: The drought affects the Tri-Valley as a region and the purpose of the fill station is to mitigate the effects of drought.**

**Q: Who is paying for it?**

**A: The costs are split equally between the City of Livermore, Dublin San Ramon Services District and the City of Pleasanton.**

**Q: Was the project noticed to residents?**

**A: The project was noticed to the public:**

- 1. There was notification of the June 21, 2022, City Council meeting which included a staff report requesting City Council action to authorize the project and enter into agreement with City of Livermore and the Dublin San Ramon Services District. The regional agreement, Council staff report, and other documents were posted and made available to the public consistent with State law for public meetings.**
- 2. Additionally, the Community Development Department is reviewing a Temporary Use Permit (TUP) application for the Recycled Water Fill Station. While procedures for issuance of a TUP do not require public notification, noticing postcards sent were issued to neighbors within 1,000 feet which is the City's standard noticing radius for major projects.**

**Q: How can residents get the water?**

**A: Tri-Valley residents will purchase a “season pass” for a program fee of \$100, which allows users an unlimited amount of recycled water during the fill station’s operational period of April through October.**

**Q: What are the operating hours?**

**A: The fill station operational hours are proposed for Monday – Friday from 9:30 A.M. to 3:00 P.M. Staff will assess impacts of the fill station and evaluate opportunities for weekend operational hours in the future.**

**Q: How will traffic be managed?**

**A: A detailed traffic control system involving cones and signage has been approved. The system will separate fill station users from other traffic using queuing areas and lane closures. The traffic controls will only be in place during fill station operating hours.**

**Q: How can I find more information? Link to staff reports**

**A: Information on the June 21, 2022, City Council Meeting staff report for this project can be found at:**

**<http://weblink.cityofpleasantonca.gov/WebLink/0/doc/301755/Page1.aspx>**

**Q: Who do I call if I have more questions?**

**A: Contact the Operations Services Department at (925) 931-5500 or [osd@cityofpleasantonca.gov](mailto:osd@cityofpleasantonca.gov)**