



FOR IMMEDIATE RELEASE
Press Release
March 16, 2020

Contact: Cindy Chin
(925) 931-5044
cchin@cityofpleasantonca.gov

Alameda County Orders Three Week Shelter in Place

PLEASANTON, Calif.---In accordance with Alameda County Public Health Department's order to shelter in place until April 7, 2020, effective immediately the City of Pleasanton offices will be closed to the public with the exception of essential services.

Alameda County, along with Contra Costa, San Francisco, San Mateo, Santa Clara, and Marin counties have all ordered a shelter in place to slow the spread of COVID-19 across the entire Bay Area.

The City of Pleasanton's essential services include police, fire, Paratransit service to medical appointments and grocery store only, Open Heart Kitchen's Senior Lunch program by brown bag pick-up only, Spectrum Community Services' Meals on Wheels, and some maintenance and protection of City assets and activities.

There will be limited City services and staff available to assist with:

- Utility billing via phone at (925) 931-5500 from 7:30am-3:30pm or through SEW online portal. Utility billing drop box locations will also be available in front of 3333 Busch Road and 200 Old Bernal Avenue.
- Permits for emergencies relating to health and safety associated with sewer, water or utilities by calling (925) 931-5650 between 8:00am-5:00pm.
- Building inspections for emergencies relating to health and safety by calling (925) 931-5650 between 8:00am-5:00pm.
- Life threatening emergencies call 9-1-1, and for non-emergencies call (925) 931-5100.

“We must all do our part in slowing the spread of COVID-19 within our own communities and across the region,” said city manager Nelson Fialho. “Limiting City services will help maintain public health and safety of our residents and employees.”

[Alameda County Shelter in Place Orders](#) or questions relating to Alameda County’s orders, contact (510) 268-2101. For more information and updates relating to COVID-19: www.cityofpleasantonca.gov

Follow us on Facebook at [@CityofPleasanton](#) and on Twitter [@pleasantonca](#).

####