



RUBY HILL 10% SEWER RATE REDUCTION IN EFFECT JANUARY 2018

November 8, 2017

Dear Valued Customer,

Effective January 1, 2018, a 10% sewer rate reduction will go into effect. Please note that the City of Pleasanton collects fees for multiple outside agencies for the services of drinking water distribution and sanitary sewer collection. The rates charged for these services by outside agencies are not controlled by the City of Pleasanton.

The below information explains the sewer rate per agency and a detailed description of the sewer rate structure is enclosed.

City of Pleasanton Sewer - Local Pleasanton Sewer rates for Ruby Hill customers only will DECREASE by 10% on January 1, 2018. Please refer to the enclosed notification for details. City of Pleasanton, 925-931-5500.

City of Livermore Sewer - These charges effect Ruby Hill Customers only. Rates for all classifications will DECREASE by 10% on January 1, 2018. Please refer to the enclosed notification for details. City of Livermore, 925-960-4000.

If you have any questions regarding your sewer rates, please contact the appropriate agency. Questions related to your water and sewer services, should be directed to our Customer Service Center at 925-931-5500, or visit us at www.cityofpleasantonca.gov.

Sincerely,

Leonard E. Lopez

Leo Lopez
Business Services Manager
City of Pleasanton
Operations Services Department
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