



PRESS RELEASE

FOR IMMEDIATE RELEASE

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Change in Utility Payment Processing at City Hall *Utility Billing Functions at Operations Service Center*

PLEASANTON, *Calif.* — Effective December 1st the City of Pleasanton's Permit Counter located at 200 Old Bernal will no longer process Utility Payments. All Utility Billing related operations reside at the City's Operations Service Center at 3333 Busch Rd.

The City offers the following payment options for your convenience:

- Direct mailing using the payment coupon provided with each statement
- Electronic Fund Transfers for scheduled or automatically drafted payments
- Drop Boxes available at City Hall parking lot (200 Old Bernal Ave.) and Operations Service Center (3333 Busch Rd.) -24 hours/ 7days a week (No Cash Please)
- Call our Customer Service Center at 925-931-5500 to make a credit card payment. We now accept Discover!
- Visit our Office at 3333 Busch Rd- Hours of Operation are Monday-Friday 7:30am-3:30pm
- Coming Soon...A new and improved Customer Web Portal-Late 2016

For more information, visit us at www.cityofpleasantonca.gov