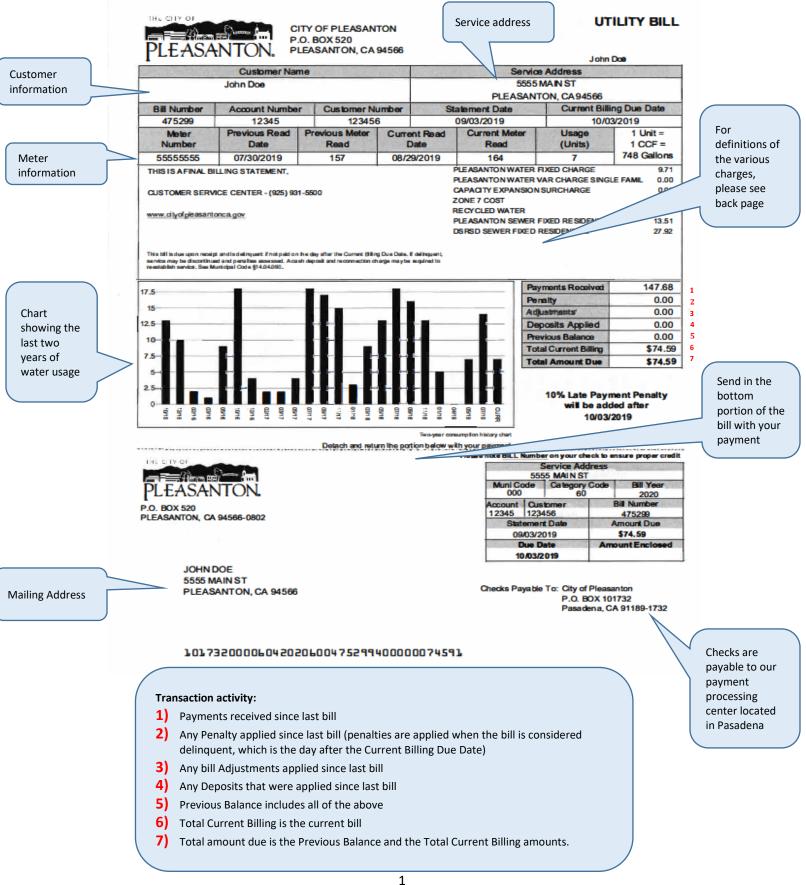
How to read your Utility Bill



Definitions:

Water: The City of Pleasanton conducts a rate study every five years and any changes to water rates typically occur on January 1 each year. These changes may include an Annual Consumer Price Index Adjustment. The City of Pleasanton also collects fees for services provided by outside agencies including Zone 7 Water Agency for wholesale treated drinking water and these charges are a pass-through. The fees for services by outside agencies are not controlled by the City of Pleasanton. These timelines are subject to change.

- **Pleasanton Water Fixed charge:** This fixed charge is based on the size of your meter and covers the operating expense of pumping and distributing water to your residence.
- Pleasanton Water Variable charge: Variable charges are measured in Ccf (Hundred Cubic Feet) and calculated using a tiered rates system that is designed to promote water conservation. Pleasanton Water Variable charge (Distribution Charge) (21- over 60 Ccf) fund such items as water facility repair and maintenance, daily health and safety inspections and the replacement of aging infrastructure and is applied to Tier 2 which is 21 or more CcF a billing cycle.
- **Capacity Expansion Surcharge:** Covers the costs incurred by improvements resulting from the Vineyard Avenue Corridor Specific Plan to accommodate increased demand by residential users and is applied to Tier 4 which is 60 or more CcF a billing cycle.
- **Zone 7 cost:** Covers the cost of service which includes the cost of water purchased from the City's wholesale water supplier, Zone 7 Water Agency.
- **Recycled Water Surcharge:** Funds the City of Pleasanton's recycled water commercial irrigation program. Recycled water benefits all water users by freeing up potable water capacity for domestic water usage and is applied to Tiers 2 through 4 which is 21 CcF a billing cycle.

Sewer: The City of Pleasanton conducts a rate study every five years and any changes to sewer rates typically occur on July 1 each year. These changes may include an Annual Consumer Price Index Adjustment. The City of Pleasanton also collects fees for services provided by Dublin-San Ramon Services District (DSRSD) and the City of Livermore. The rates charged for services by DSRSD and Livermore are not controlled by the City of Pleasanton.

- **Pleasanton Sewer Fixed charge:** Funds the collection and pumping of sewage from your residence, by the City to the nearest Wastewater Treatment Facility.
- **Pleasanton Sewer Variable charge:** Funds the collection and pumping of sewage from your business, by the City to the nearest Wastewater Treatment Facility.
- **DSRSD/Livermore Sewer charge:** Covers that particular agencies' sewer treatment costs.