



Animals in the Library

Individuals with disabilities that use **service AND/OR support animals** are welcome and allowed equal access to all Library sponsored programs, facilities, services, and activities.

A. What is a service animal?

The Americans with Disabilities Act (ADA) defines a service animal generally as a dog that has been individually trained to do work or perform tasks directly related to a person's physical, sensory, psychiatric, or other disability.

B. What is a support animal?

Support animals are animals of any species that are not trained to perform a specific task related to an individual's disability, but the animal's owner derives a sense of well-being, safety, or calm from the animal's companionship and presence.

C. Do I need a service or identification tag for my animal?

There is no legal requirement for you to carry a service or identification tag for your service or support animal.¹

D. What are my responsibilities for my service or support animal?

- Service and support animals must be focused on assisting the individual with a disability and not be disruptive or a threat to the public's health and safety. This means that if you have a service dog: it is current on its vaccinations, you maintain a current rabies tag, and you have a dog license if you are a Pleasanton resident.²

¹ See California Food and Agricultural Code section 30850.

² See California Health & Safety Code section 121690 and Pleasanton Municipal Code sections 7.12.010 and 7.12.050.

- Your service and support animal must be under your control at all times AND on a short leash or in a carrier (unless these devices interfere with the animal's work, or the person's disability prevents use of these devices).
- Your service and support animal must be trained to eliminate outdoors.³
- Your service and support animal CANNOT be disruptive or aggressive.⁴
- Your service and support animal must NOT be on furniture.
- Your service and support animal must NOT be fed or watered indoors.

Revised and Approved by the Pleasanton Public Library Commission, July 7, 2022

³ If a service or support animal causes damage to the library facility or materials, the owner will be charged to repair such damage.

⁴ If a service or support animal is out of control and the owner does not take effective action to control it, staff may request that the animal be removed from the library.